





akYec Cloud

**Cloud Service** 

User guide

akYec Cloud\_3-EN-142247-1.1
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# **Contents**

| 1. Concepts                                                         | 3  |
|---------------------------------------------------------------------|----|
| 1.1. General information                                            | 3  |
| 1.2. Terms and abbreviations                                        | 4  |
| 2. Quick start                                                      | 5  |
| 3. Sign up                                                          | 6  |
| 4. Legal entities                                                   | 7  |
| 4.1. General information                                            | 7  |
| 4.2. Legal entity sign up                                           | 7  |
| 4.3. Offer agreement                                                | 8  |
| 5. Individuals                                                      | 9  |
| 5.1. Individual sign up                                             | 9  |
| 5.2. Offer agreement                                                | 9  |
| 6. Rights and roles                                                 | 10 |
| 7. Navigating the interface                                         | 12 |
| 8. Add and set up devices                                           | 13 |
| 8.1. Adding a device                                                | 13 |
| 8.2. Device replacement                                             | 14 |
| 8.3. Device setup                                                   | 15 |
| 8.3.1. General device settings (basic settings)                     | 16 |
| 8.3.2. Setting the device parameter types                           | 17 |
| 8.3.3. Customizing the display of parameters in reports             | 18 |
| 8.3.4. Device parameter settings when operating via Modbus protocol |    |
| 8.3.5. Setting the device map location                              |    |
| 8.4. Device copy                                                    |    |
| 9. Monitoring and analysis                                          |    |
| 9.1. Viewing the current device data (Parameters)                   |    |
| 9.2. Viewing the device data in table form                          |    |
| 9.3. Viewing the device data in graph form                          |    |
| 9.4. Viewing the device map location                                |    |
| 9.5. Facility visualization (mnemonic diagrams)                     |    |
| 9.5.1. Creating a mnemonic diagram                                  |    |
| 9.5.2. Viewing the mnemonic diagram                                 |    |
| 9.6. Custom graphs                                                  |    |
| 9.6.1. Adding a custom graph, trend or event diagram                |    |
| 9.6.2. Viewing a custom graph, trend, or event diagram              |    |
| 9.7. Desktop                                                        |    |
| 9.7.1. Adding a desktop                                             |    |
| 9.7.2. Viewing desktops                                             |    |
| 9.8. Consolidated report                                            |    |
| 9.8.2. Viewing the consolidated report                              |    |
| 10. Events and notifications                                        |    |
| 10.1. Device events                                                 |    |
| 10.1.1. Setting the device events                                   |    |
| 10.1.2. Viewing the device event list                               |    |



| 10.2. Facility events                                                     | 52  |
|---------------------------------------------------------------------------|-----|
| 10.2.1. Setting the facility events (in device group)                     | 52  |
| 10.2.2. Viewing custom facility events                                    | 53  |
| 10.3. Viewing the current alarms in devices and facilities of the account | 53  |
| 10.4. Notifications                                                       | 54  |
| 10.4.1. General information                                               | 54  |
| 10.4.2. Notification setup                                                | 54  |
| 10.4.3. Device notification setup                                         | 56  |
| 10.4.4. Telegram bot setup                                                | 56  |
| 11. Remote control                                                        | 59  |
| 11.1. Recording the values of the controlled parameters into the device   | 59  |
| 11.2. Creating and recording parameters from a template into the devices  | 60  |
| 12. Adding and configuring user rights                                    | 63  |
| 13. User profile                                                          | 65  |
| 14. Company administration (system integrator status)                     | 66  |
| 14.1. Adding a customer company                                           | 66  |
| 14.2. Configuring user access rights to customer companies                | 67  |
| 15. Integration                                                           | 68  |
| 15.1. API                                                                 | 68  |
| 16. Connection of akYtec devices                                          | 69  |
| 16.1. Connection over RS485 (via gateway)                                 | 69  |
| 16.2. Connection over Ethernet                                            | 71  |
|                                                                           | - 4 |
| 17. Connection of PLC210 and SPC210 with Codesys 3.5                      | /4  |
| 17. Connection of PLC210 and SPC210 with Codesys 3.5                      |     |
|                                                                           | 74  |



# 1 Concepts

#### 1.1 General information

The akYtec Cloud service is designed for remote device monitoring & control and prompt notification of emergency situations at facilities.

To access akYtec Cloud, you need a web browser and an internet connection. akYtec Cloud functions:

- graph and table updates (device polling period): at least every 60 seconds;
- instant control: command execution with no lag\*;
- data storage: up to 90 days from the current date;
- mnemonic diagrams: up to 3;
- charts: up to 7;
- summary reports: up to 7;
- custom programs for the virtual PLC: up to 50;
- unlimited objects on the map;
- unlimited e-mail and Telegram bot alerts;
- plug and play for akYtec devices with ready-made connection templates;
- GDPR compliant (Tier III EU servers);
- secure data transmission from the device to the cloud;
- 99.6% server uptime.



#### NOTE

\* The speed of real-world execution depends on the stability of your internet connection and hardware performance.



# 1.2 Terms and abbreviations

**API**— a software interface that allows akYtec Cloud to be integrated with other information systems **Acceptance of the offer** — acceptance of the terms and conditions of the offer by registering in the service

**Categories** — groups of devices

**Mnemonic diagram** — a visualization screen used to display parameter values and events

**Facility** one or more devices **OS** — operating system

Privileges — user access rights that define their experience in akYtec Cloud

Gx24 – network gateways GG-24–, GE-24–, GW-24–Cloud



# 2 Quick start

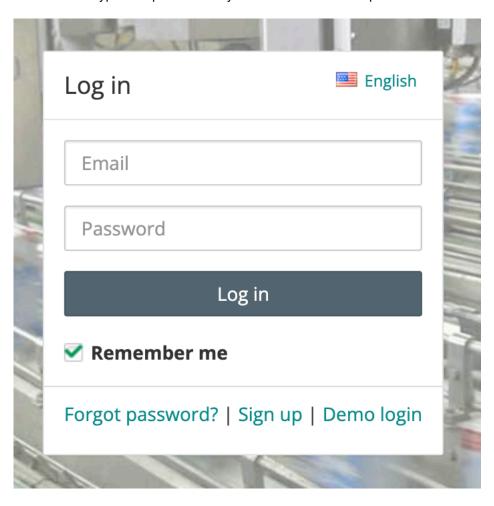
- 1. Sign up in the akYtec Cloud service as an individual or legal entity.
- 2. Add a device.
- 3. Configure the device.
- 4. Customize the display of device parameters (accuracy, dimension, multiplier, text description).
- 5. <u>Customize the display of device parameters in reports</u> (parameters, graphs, tables)
- 6. Configure the device events and notification way.
- 7. If necessary, customize the facility events.
- 8. Add advanced features:
  - visualization of the facility operation using simple <u>mnemonic diagrams</u>;
  - user-defined custom graphs for comparing data from different devices or similar parameters;
  - <u>a consolidated report</u> to analyze the operation of the facility for the period;
  - program the automation logic for controlling the facility in Pascal;
- 9. Add new users and assign roles and rights to access to facilities.

akYtec Cloud team thanks you for choosing our service and hopes that using it will be easy and smooth for you.



# 3 Sign up

Open your browser and type in https://cloud.akytec.de/. A window will open:



Sign up in the service as a <u>legal entity</u> or as an <u>individual</u>. Enter the **Email** and **Password** you used during sign up. Click the **Log in** button. The main akYtec Cloud window will open.



# 4 Legal entities

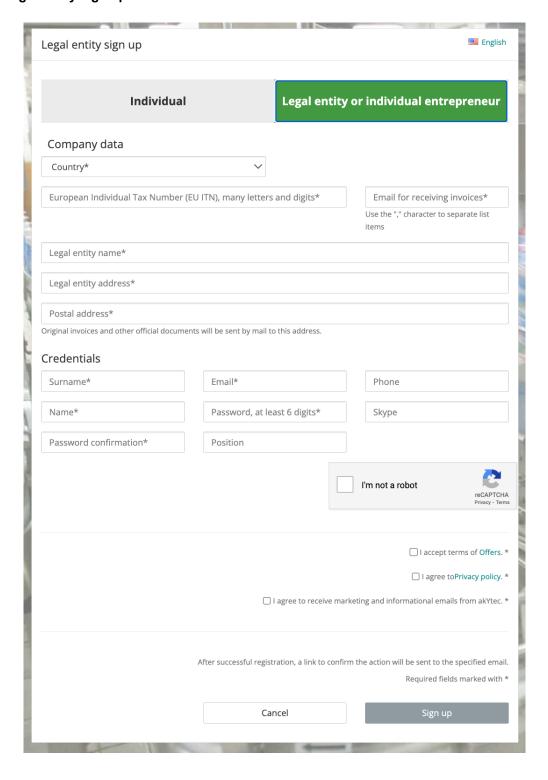
#### 4.1 General information

You can get the legal entity status:

- when you sign up for the akYtec Cloud service;
- by changing an individual's account to a legal entity. If you want to change your account type (Individual -> Legal entity), please contact our support team at <a href="mailto:info@akytec.de">info@akytec.de</a>.

Services for legal entities are provided on the basis of a unilateral offer.

# 4.2 Legal entity sign up





1. Fill out the credentials.



#### CAUTION

Company credentials can only be changed by contacting technical support at *info@akytec.de*.

- 2. Read the offer and privacy policy and check the appropriate box if you agree.
- Click the Sign up button. An e-mail will be sent to the specified e-mail address to confirm your sign up.
- 4. Open the e-mail you received and click on the link to confirm your sign up. The akYtec Cloud window will open and a message **Your sign up has been confirmed**



#### CAUTION

If you have not received an e-mail to confirm your registration, please contact Technical Support at <a href="mailto:info@akytec.de">info@akytec.de</a>.

5. Log in to akYtec Cloud.

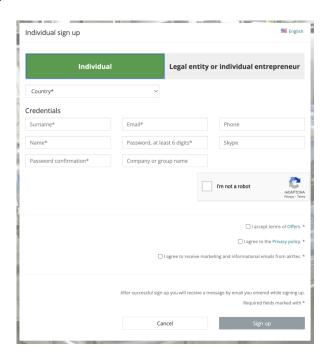
# 4.3 Offer agreement

The akYtec Cloud service is provided under a unilateral offer.



# 5 Individuals

# 5.1 Individual sign up



- 1. Fill out the credentials.
- 2. Read the offer and privacy policy and check the appropriate box if you agree.
- Click the Sign up button. An e-mail will be sent to the specified e-mail address to confirm your sign up.
- 4. Open the e-mail you received and click on the link to confirm your sign up. The akYtec Cloud window will open and a message **Your sign up has been confirmed**.
- 5. Log in to akYtec Cloud.

# 5.2 Offer agreement

The akYtec Cloud service is provided under a unilateral offer.



# 6 Rights and roles

There are two types of users in the akYtec Cloud service:

- Administrator, can add users and has access to the capabilities of all other roles;
- User with the rights restricted to:
  - access to the device group;
  - access to actions (roles).

Rights and roles are set when adding / modifying a user account.

| Role                                                                                                                                                                                                                                       | Role enabled (available options)                                                                                                             | Role disabled (available options)                                                                                                                                               |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Administrator                                                                                                                                                                                                                              | add users;      all the capabilities available to the other roles                                                                            | Options according to the chosen roles                                                                                                                                           |
| Profile Manager                                                                                                                                                                                                                            | Full access to your company profile:  - view;  - editing the company profile                                                                 | Restricted access to company profile:  – view the company profile                                                                                                               |
| Category Manager  Full access to groups:  - create;  - rename;  - move groups and subgroups;  - organize devices, mnemonic diagrams, templates, graphs, reports, programs, desktops into groups (if there is access to devices);  - delete |                                                                                                                                              | Restricted access to groups:  - view groups;  - distribute devices, mnemonic diagrams, templates, graphs, reports, programs, desktops to groups (if there is access to devices) |
| Device Manager                                                                                                                                                                                                                             | Full access to the company's devices:  - <u>add;</u> - <u>set up devices</u> .                                                               | Restricted access to the company's devices:  - view data and events in a device;  - organize devices into groups                                                                |
| Mnemonic<br>Diagram Manager                                                                                                                                                                                                                | Full access to <u>mnemonic diagrams</u> :  - <u>view;</u> - <u>add;</u> - edit;  - delete mnemonic diagrams                                  | Restricted access to mnemonic diagrams:  - <u>view;</u> - start templates on mnemonic diagrams if the <b>Command Manager</b> role is enabled                                    |
| Graph Manager                                                                                                                                                                                                                              | Full access to <u>custom graphs</u> :  - view custom <u>graphs and trends;</u> - <u>add</u> , edit, delete custom graphs of the company      | Restricted access to <u>custom graphs</u> :  – view custom <u>graphs and trends;</u>                                                                                            |
| Access to the <u>consolidated report</u> :  - <u>view;</u> - <u>add;</u> - delete the consolidated report                                                                                                                                  |                                                                                                                                              | Restricted access to the <u>consolidated</u> <u>report:</u> - <u>view</u>                                                                                                       |
| Program Manager                                                                                                                                                                                                                            | Full access to <u>custom programs</u> :  - <u>view</u> ;  - <u>create and compile</u> ;  - <u>start and stop</u> ;  - delete custom programs | No access                                                                                                                                                                       |

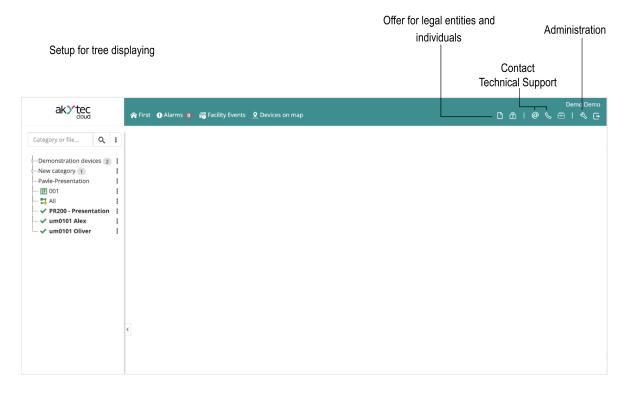


| Desktop Manager                                                                                                                                                                | Full access to <u>desktops</u> :  - <u>view;</u> - <u>add;</u> - edit;  - delete                                                                      | Restricted access to <u>desktops</u> :  - <u>view;</u> - start templates if the <b>Command Manager</b> role is enabled;  - view trends |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|
| Full access to <u>events</u> :  - view the <u>device events</u> and <u>facility events</u> list;  - set up <u>device events</u> or <u>facility events</u> ;  - edit;  - delete |                                                                                                                                                       | Restricted access to events:  - view the <u>device events</u> and <u>facility events</u> list;                                         |
| Command<br>Manager                                                                                                                                                             | Full access to templates:  - <u>create</u> ;  - <u>start templates</u> and start templates on mnemonic diagrams, run templates on desktops;  - delete | No access                                                                                                                              |
| Configuration Manager  Access to device configurations:  - record a set of controlled parameters (configurations) to the device                                                |                                                                                                                                                       | No access                                                                                                                              |
| Own Settings<br>Manager                                                                                                                                                        | Full access to your profile:  - change account data                                                                                                   | Restricted access to your profile:  – view account data                                                                                |

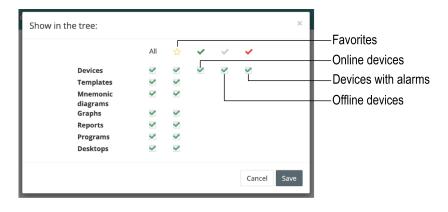


# 7 Navigating the interface

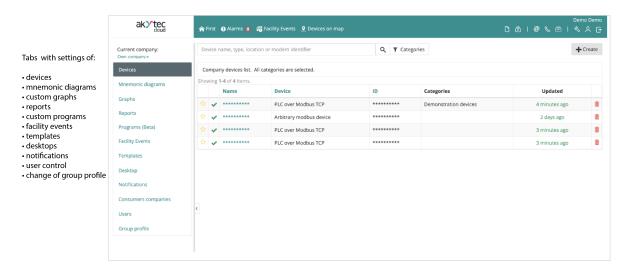
akYtec Cloud main window:



# Setup for tree displaying:



# Navigating the Administration section:





# 8 Add and set up devices

# 8.1 Adding a device

Devices are added in akYtec Cloud and set up depending on:

- device type;
- connection interface (RS485 or Ethernet).

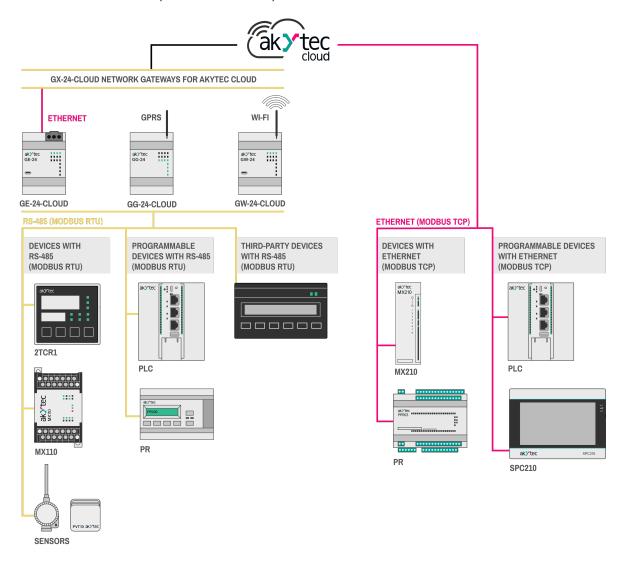


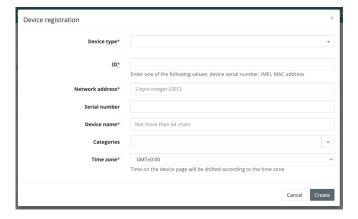
Table 8.1 Devices

| Device Connection                             |                                 | Connection and configuration       |  |
|-----------------------------------------------|---------------------------------|------------------------------------|--|
|                                               | Programmable logic controllers  | s (PLC, SPC)                       |  |
| PLC210, SPC210                                |                                 |                                    |  |
|                                               | Programmable compact controller |                                    |  |
| SMI200 < device name> via RS485 - via gateway |                                 | Connection via RS485 (via gateway) |  |
|                                               | Programmable relays             |                                    |  |



| PR103,                        | <device name=""> - MODBUS protocol</device>            | Connection via RS485 (via gateway) |  |
|-------------------------------|--------------------------------------------------------|------------------------------------|--|
|                               | <device name=""> via Ethernet -<br/>Container</device> | Connection via Ethernet            |  |
| PR200, PR102,<br>PR100        | <device name=""> via RS485 - via gateway</device>      | Programmable relay connection      |  |
|                               | Input and output modules (Mx)                          |                                    |  |
| MV210, MU210,<br>MK210, ME210 | <device name=""> - MODBUS protocol</device>            | Connection via RS485 (via gateway) |  |
| WINZ TO, IVIL Z TO            | <device name=""> via Ethernet -<br/>Container</device> | Connection via Ethernet            |  |
| MV110, MU110,<br>MK110, ME110 | <device name="">via RS485 - via gateway</device>       | Connection via RS485 (via gateway) |  |

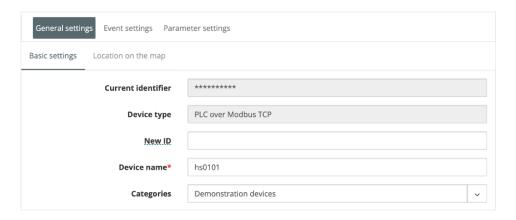
Open the **Devices** tab in the **Administration** section. Click the **Add device** button. A window will open:



**Device type** – select the name of the akYtec device or a Modbus device.

#### 8.2 Device replacement

Open the **Devices** tab in the **Administration** section. Select a device from the list and click on its name. A window with the device settings will open:

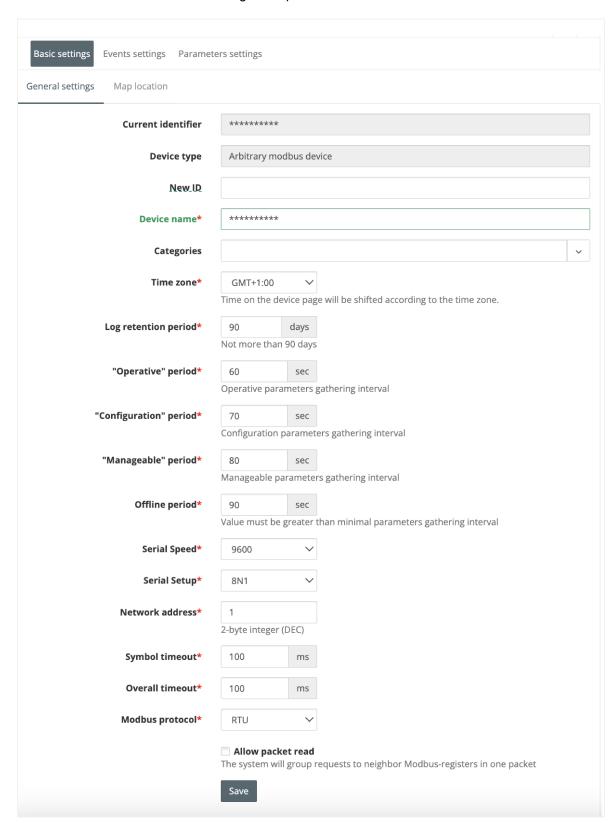


**New ID** – enter the ID of the new device. Click the **Save** button. akYtec Cloud will replace the device.



#### 8.3 Device setup

Open the **Devices** tab in the **Administration** section. Select a device from the list and click on its name. A window with the device settings will open:



**Current identifier** is the number of the device connected to akYtec Cloud:

- serial number of the GG-24-, GE-24-, GW-24- Cloud gateway;
- serial number of akYtec devices with Ethernet;

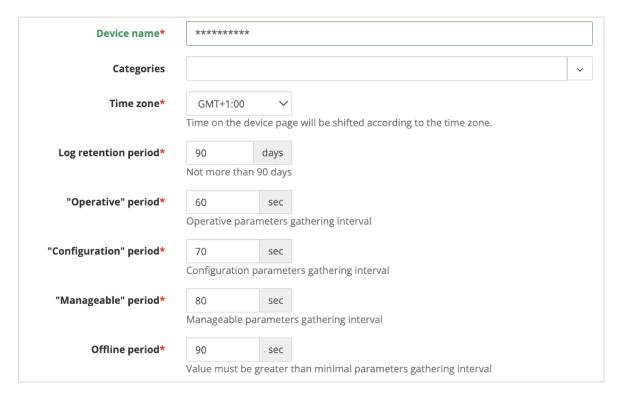


MAC address for PLC / SPC connected via Ethernet

#### 8.3.1 General device settings (basic settings)

This section contains settings common to all devices.

Select Basic settings / General setting in the device settings. A window will open:



**Device name** – enter the name of the device to be displayed in akYtec Cloud.

**Categories** – select the groups to which the device belongs.

**Time zone** – select the time zone in which the device is located. Reports relative to this time zone will take into account the time parameters.

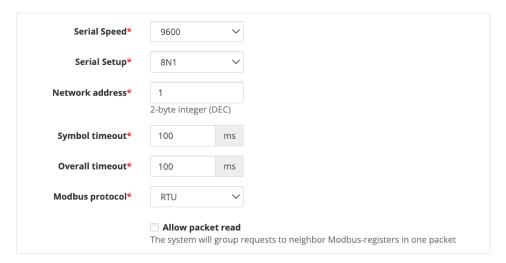
**Log retention period** – enter the retention time of data from the device. The maximum value is 90 days. The log retention period defines the retention time of each new record, i.e. the time after which the record will be automatically deleted from the database. When the value of a parameter is changed, the new value applies only to the new events

- "Operative" period set the polling period of operative parameters (see <u>Setting the device</u> parameter types).
- "Configuration" period set the polling period of configuration parameters (see <u>Setting the device</u> parameter types).
- "Manageable" period set the polling period of manageable parameters (see <u>Setting the device</u> parameter types).

**Offline period** – set the no response time from the device (gateway or Ethernet-connected devices), after which akYtec Cloud will register a "Device is offline" alarm. The value must be greater than the minimum of the three set polling periods.



#### 8.3.1.1 RS485 interface and protocol settings



**Network address** – the address of the device connected to the Gx–24 gateway. **Serial speed** – set the COM port speed of the device connected to the Gx–24 network gateway. **Serial setup** – select the COM port settings set in the device connected to the Gx–24 gateway:

- the number of information bits for one byte of data (data bits). Possible options: 7, 8;
- parity mode. Possible options: N none, E even, O odd;
- stop bits. Possible options: 1, 2.

#### Example:

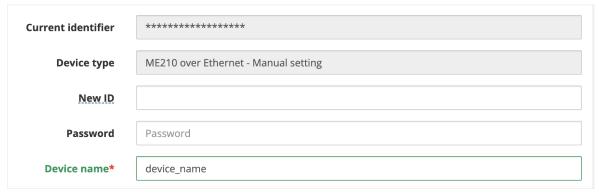
8N1 - 8 data bits, no parity, 1 stop bit.

**Symbol timeout** – the waiting time for the next byte of data. The recommended value is 100 ms. **Overall timeout** – the waiting time for the complete data packet to be received. The recommended value is 600 ms.

**Modbus protocol** – the protocol set for the device connected to the gateway. Possible options: RTU or ASCII.

**Allow packet read** – check the box to speed up data exchange (only if the connected device supports batch reading (check in the device user guide)).

### 8.3.1.2 Ethernet devices



**Authorization token** – a key for authorization on the server for akYtec programmable devices in Codesys 3.5.

Password – the device access password set in akYtec Tool Pro.

#### 8.3.2 Setting the device parameter types

There are three types of device settings in akYtec Cloud:

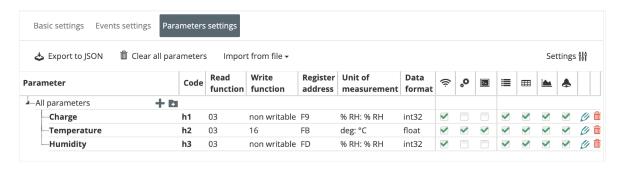
- operative parameters whose values change frequently and need to be monitored promptly;
- manageable parameters to be written to the device: parameter recording, template recording, configurations;



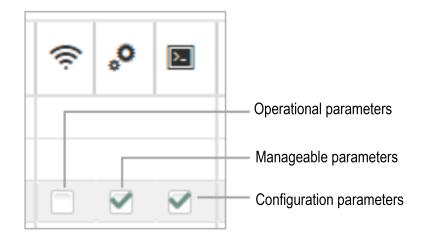
configuration – parameters that are displayed on the <u>Configuration</u> tab. It is convenient to use
it, for example, for recipes, when you want to change several parameters to predefined values at
once.

Each parameter type has its own polling period.

Open the Parameter settings tab in the device settings. A window will open:



Check the appropriate boxes for the device parameters:



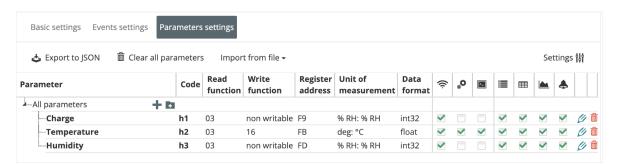
#### 8.3.3 Customizing the display of parameters in reports

akYtec Cloud provides the following display settings:

- enable/disable parameter display in reports;
- change the order in which groups and parameters are displayed.

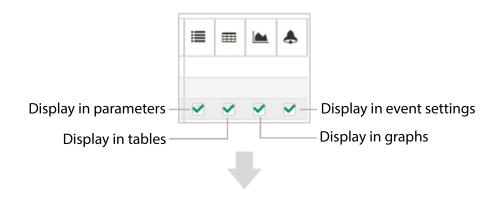
### Enable/disable parameter display in reports

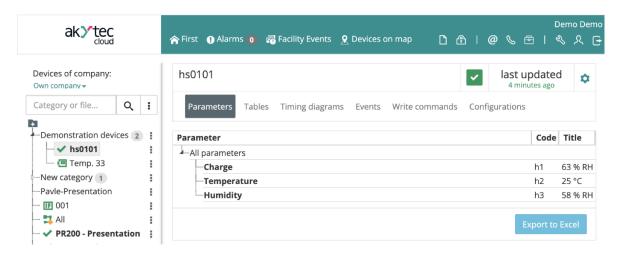
Open the **Parameter settings** tab in the device settings. A window will open:



Check the appropriate boxes to display the device parameters in the reports:



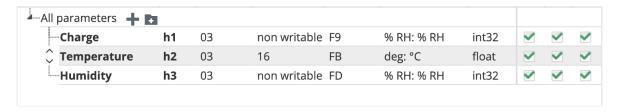




### Change the order in which parameters are displayed

By default, the parameter list is sorted alphabetically. It is possible to customize the order of parameters to be displayed in akYtec Cloud.

Open the **Parameter settings** tab in the device settings. Move the parameter using drag-and-drop or the arrows.

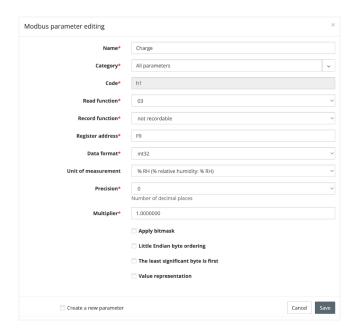


### 8.3.4 Device parameter settings when operating via Modbus protocol

Adding device parameters when operating via Modbus protocol.

Select **Parameter settings** in the device settings and click the **Create parameter** button. A window will open:





Name – enter the parameter name.

Category— select the group to which the parameter belongs.

**Code**— unique (in the device) designation of the parameter. The maximum size is 20 characters. "A"-"Z", "a"-"z", ".", "/", "-", "\_" characters are supported.

**Read function** – Modbus read function. Possible values:

- not readable the parameter is not read;
- 01 Read Coil Status;
- 02 Read Discrete Inputs;
- 03 Read Holding Registers;
- 04 Read Input Registers.

Write function – Modbus write function. Possible values:

- not recordable the parameter is not written;
- 05 Force Single Coil
- 06 Preset Single Register
- 15 Force Multiple Coils;
- 16 Force Multiple Registers.

**Register address** – the address of the queried register in hexadecimal notation (HEX). For BOOL type variables, the bit address is specified.

**Storage format** – the data format.

| Item<br>No. | Data type in akYtec<br>Cloud | Data type in Codesys               |
|-------------|------------------------------|------------------------------------|
| 1           | Bool                         | BOOL                               |
| 2           | Int16                        | INT                                |
| 3           | Int32                        | DINT                               |
| 4           | Int64                        | LINT (only in CODESYS V3.5)        |
| 5           | Uint16                       | UINT/WORD                          |
| 6           | Uint32                       | UDINT/DWORD                        |
| 7           | Uint64                       | ULINT/LWORD (only in CODESYS V3.5) |
| 8           | Float                        | REAL                               |
| 9           | Double                       | LREAL (only in CODESYS V3.5)       |



**Unit of measurement** – the unit of measurement of the parameter, which will be displayed in reports.

**Precision** – number of decimal places (0...5).

**Multiplier** (for numeric data types only) – the scaling factor by which the parameter value is multiplied. Set in the following cases:

- calculations in the process of checking the conditions of event registration;
- displaying the parameter value in the service interface;
- transferring the value of a parameter in an API method.

When writing a parameter with a multiplier, the value divided by the multiplier is transmitted to the device. Rounding with a given accuracy is performed after multiplication.

**Apply bitmask** (only for integer data types) – check the box to extract the selected bit from the specified parameter.

Byte and register order settings are applied to the parameter before the bit mask is applied.

**Byte order: little endian** – check the box to use byte storage in least significant byte first order. **Register order: little endian** – check the box to use read registers (occupying more than one) in the least significant register first order.

**Value representation** – check the box to assign text information to the different values of the parameter. In the reports, the parameter values will be replaced with the corresponding text information.

Enter the parameter value

Value Representation

Value Representation

On Off

Delete

Enter the text information

Add the parameter value

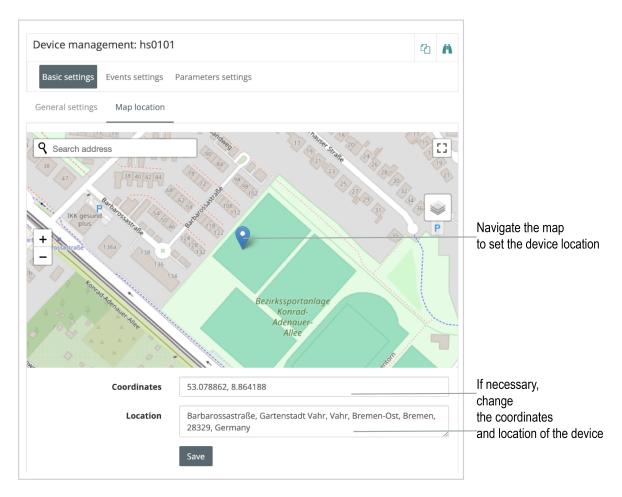
Delete

Edit

#### 8.3.5 Setting the device map location

Select Basic settings/ Map location in the device settings. A window will open:





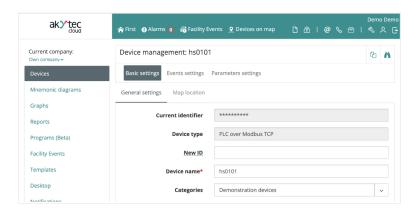
Specify the map location of the device and click the **Save** button.

#### 8.4 Device copy

The device copying is intended for quick duplication of the same type devices. The following settings are saved when copying:

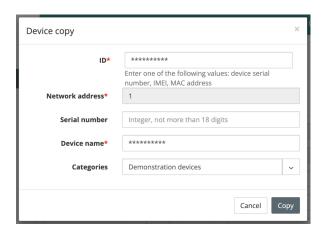
- device characteristics;
- parameter settings (list, type, visibility in reports);
- device events.

Open the **Devices** tab in the **Administration** section. Select the device whose settings you want to copy.



Press the device copy button. A window will open:





Fill in the device 's unique settings and click the **Copy** button.

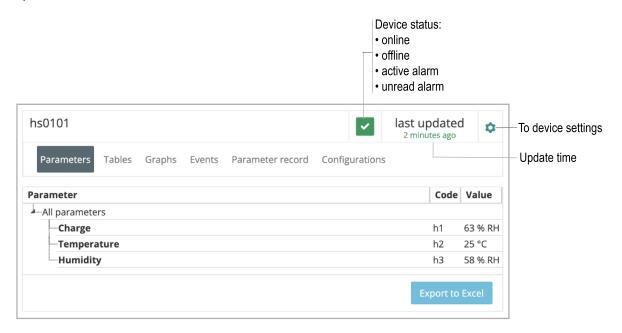
A window with the device settings will open. Make the necessary changes and press the **Save** button.



# 9 Monitoring and analysis

#### 9.1 Viewing the current device data (Parameters)

The **Parameters** report allows you to view the current values of the updated device parameters. In the main akYtec Cloud window, select the device and open the **Parameters** tab. A window will open:



Parameter values are updated automatically, the data update period is determined by the type of parameter (operational, configuration, manageable) and the polling periods set for them (see <u>Section 8.3.1</u>).

The list of parameters to be displayed in the report is set in the **Device parameter settings** / **Display in parameters** (see Section 8.3.3).

You can enable/disable the parameter code display in the *user profile*.

If an error occurs while acquiring a parameter value, the error code is displayed. The description of error codes for the akYtec protocol is given in the **protocol description**. The description of error codes for the Modbus protocol is given in the table below.



Table 9.1 Errors generated by akYtec Cloud service

| Code | Error                 | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|------|-----------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 253  | NOT-A-NUMBER<br>(NaN) | <ul> <li>Error in converting received data into float or double numbers.</li> <li>The main causes of the NaN error:</li> <li>all non-trivial mathematical operations with NaN as one of the operands;</li> <li>division by zero;</li> <li>calculating the square root of a negative number;</li> <li>logarithm of a negative number;</li> </ul>                                                                                                                                                                                                                                                                                        |
| 255  | TIMEOUT               | <ul> <li>raising zero to the zero power.</li> <li>No device response within the timeout period (the Overall timeout parameter). This code is not described in the Modbus protocol specification.</li> <li>Error code 255 occurs when there is no response from the device to a query from akYtec Cloud.</li> <li>If an error occurs for more than one parameter:</li> <li>Modbus register addresses are set incorrectly for these parameters;</li> <li>the selected Modbus functions are not supported by the device;</li> <li>the set timeout value exceeds the response time of the device.</li> </ul>                               |
|      |                       | <ul> <li>If an error occurs on all parameters:</li> <li>the network settings (protocol, baud rate, parity) in the akYtec Cloud service are incorrect;</li> <li>the device address (Slave ID) is set incorrectly;</li> <li>Modbus register addresses are set incorrectly;</li> <li>the selected Modbus functions are not supported by the device;</li> <li>the set timeout value exceeds the response time of the device;</li> <li>communication line problems (D+ and D- are mixed up, cable break, cable other than twisted pair is used);</li> <li>120 Ω terminating resistors are not installed at the ends of the line.</li> </ul> |

Table 9.2 Description of error codes for Modbus protocol

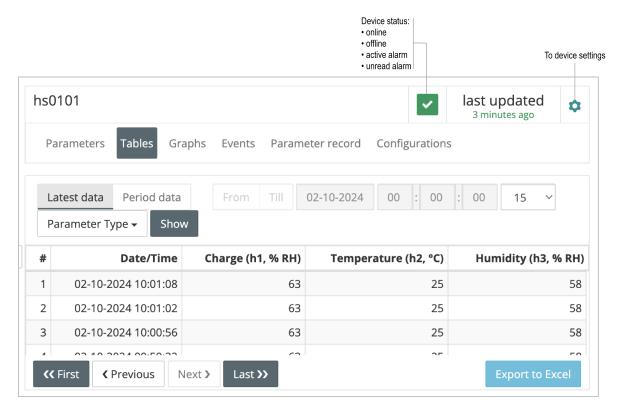
| Code | Error                       | Description                                                                                                                                                                                   |
|------|-----------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1    | ILLEGAL<br>FUNCTION         | Slave device does not support the Modbus function specified in the request                                                                                                                    |
| 2    | ILLEGAL DATA<br>ADDRESS     | Slave device does not contain one or more registers specified in the request                                                                                                                  |
| 3    | ILLEGAL DATA<br>VALUE       | The value in the data field does not correspond to the Modbus protocol (e.g. when using the 05 Write Single Coil function, the values in the data field are different from 0x0000 and 0xFF00) |
| 4    | SERVER<br>DEVICE<br>FAILURE | An internal error occurred in the slave device while executing the request                                                                                                                    |
| 5    | ACKNOWLEDGE                 | The Slave device has accepted and is processing the request, but this will take some time. The response protects the master device from generating a timeout error                            |
| 6    | SERVER<br>DEVICE BUSY       | The Slave device is processing another command. The Master device should repeat the request later                                                                                             |



#### 9.2 Viewing the device data in table form

The device data in table form make it possible to view in detail the values of parameters for the device for the last 3 months, as well as to upload the values to Excel.

In the main akYtec Cloud window, select the device and open the **Tables** tab. A window will open:



Specify the time interval of data to display in the report by selecting **Latest data** or **Period data** and setting the appropriate values in the **From** or **Till** fields. Click the **Show** button.

Set the list of parameters to be displayed in the report in the **Device parameter settings / Display in tables** (see *Section 8.3.3*).

You can enable/disable the parameter code display in the user profile.

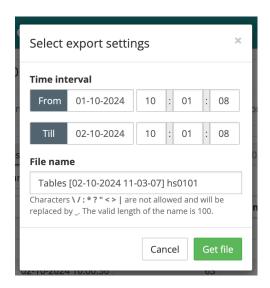
If it is necessary to enable/disable visibility of a group or specific parameters, use the **Parameter Type** filter. The filter setting is saved for the user account.

Time limitation of data available for displaying in the report is set in the **Basic device settings / Log retention period** (see <u>Section 8.3.1</u>).

To export the table to an Excel file:

- 1. Click the **Export to Excel** button.
- 2. In the open window, select **Time interval** and specify **File name**:

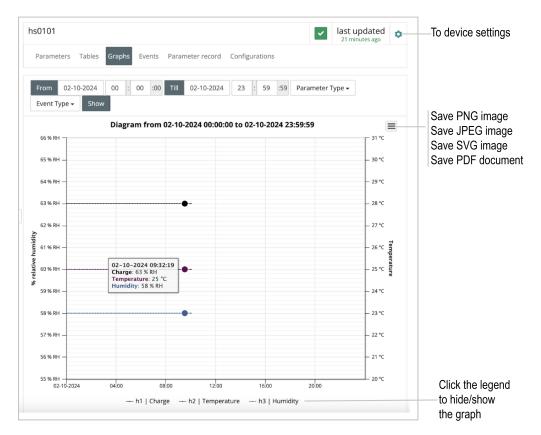




3. Click the Get File button. The table will be saved in Excel format.

# 9.3 Viewing the device data in graph form

Graphs allow you to display changes in parameter values and device events in graphical form. In the main akYtec Cloud window, select the events and open the **Graphs** tab. A window will open:



#### Color explanation:

- Gray vertical line no data from the device;
- Blue vertical line event start and end;
- Red vertical line alarm start.

Specify the time interval of the data to be displayed in the report by setting the appropriate values in the **From** and **Till** fields. Click the **Show** button.

If necessary, zoom in on the graph. Highlight the part of the graph you want to zoom in on by holding down the left mouse button.



Set the list of parameters to be displayed in the report in the **Device parameter settings/Display on graphs** (see *Section 8.3.3*).

You can enable/disable the parameter code display in the user profile.

If you want to enable or disable the visibility of parameters and events, use the **Parameter type** and **Event type** filters. The filter settings are saved for the user account. The filter settings are saved for the user account.

#### 9.4 Viewing the device map location

The map displays the location and status of account devices directly connected to akYtec Cloud. For the devices connected via the Gx–24 gateway, only the gateway status will be displayed. In the main akYtec Cloud window, click the **Devices on map** link. A window will open:



Location of devices on the map is set during device setup (see <u>Section 8.3.3</u>).

#### 9.5 Facility visualization (mnemonic diagrams)

Facility visualization allows you to show a process map using a library of ready-made animated mnemonic symbols.

When visualizing a facility, you can display:

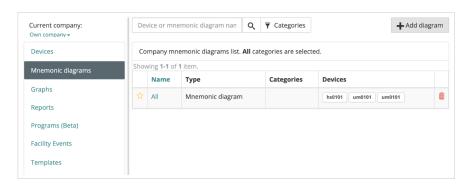
- a static or animated image (a photo / screenshot from any editor);
- text;
- parameter values;
- facility control (writing parameters to the device);
- alarm events by means of signaling elements circle / square, Data element;
- elements of technological process visualization.

Access to and number of mnemonic diagrams is determined by user privileges (see <u>Section 12</u>). To display mnemonic diagrams, the user must have access to the devices and templates involved in the mnemonic diagram.

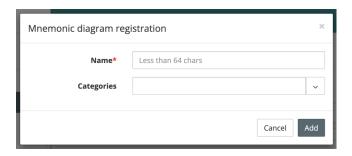


#### 9.5.1 Creating a mnemonic diagram

Open the Mnemonic diagrams tab in the Administration section. A window will open:



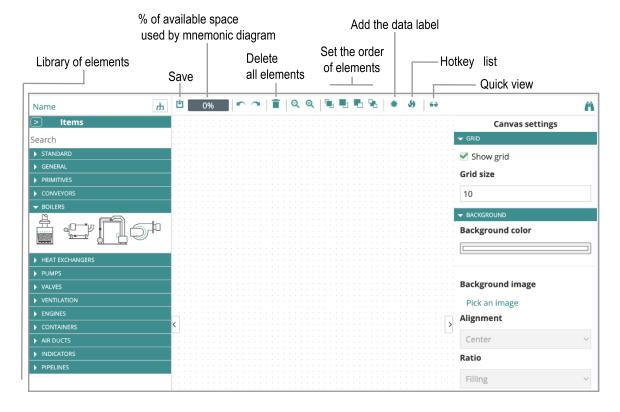
Click the **Add diagram** button. A window will open:



Name – enter / change the mnemonic diagram name.

Categories – select the groups to which the mnemonic diagram will belong.

Click the Add button. The visualization editor window will open:



Select an item in the library and drag to the canvas while holding down the left mouse button.



#### 9.5.1.1 Canvas settings

If necessary, set the following canvas characteristics:

– Under Canvas settings / Grid:

**Show grid** – check the box to display the grid;

Grid size - set the grid step value.

- Under Canvas settings / Background:

Background color – select the background color of the canvas or set a background image

**Background image** – if necessary, add an image by clicking the **Pick an image** link. The maximum file size is 1 MB. The following formats are supported: png, jpg, .svg, .gif and .svg. Set the following parameters for the image:

**Alignment –** select the alignment of the image relative to the canvas. Possible options: left, center, right;

Ratio – select the type of fill;

**Opacity** – set the transparency of the image;

Canvas size – set the size of the canvas in pixels.

#### 9.5.1.2 Static or animated image (Image)

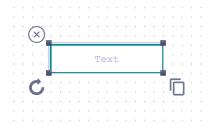
To display an image or animated picture, select the **Image** item in the **Standard** group. If necessary, set the following image characteristics:

- **Dimensions** width, height, angle of rotation, position on the canvas;
- Pick an image the maximum file size is 1 MB. The following formats are supported: png, .jpg, . svg, .gif and .svg. Set the following parameters for the image:
- Alignment select the alignment of the image relative to the canvas. Possible options: left, center, right;
- Ratio select the type of fill;
- Opacity set the transparency of the image;
- Save ratio check the box to preserve the image aspect ratio. If unchecked, the image is stretched to the size of the item without saving the aspect ratio.

#### 9.5.1.3 Text

If necessary, set the following item characteristics::

- Representation (contour, fill, contour thickness, contour type);
- Text (color, size, thickness, <text>).

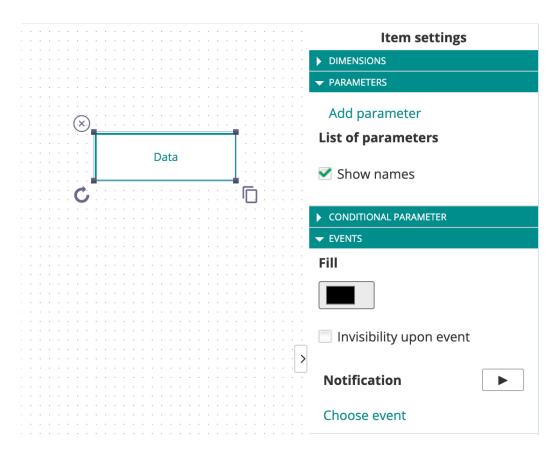


# 9.5.1.4 Displaying the parameter value (Data)

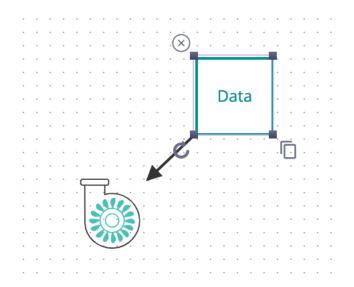
Select **General / Data** to display the value of the parameter. If necessary, set the following item characteristics:

- Dimensions (width, height, angle of rotation, position on the canvas);
- Parameters (<parameter>, check box to Show names);
- Events when an event is triggered, the Data object turns red;
- Representation (contour, fill, contour thickness, contour type);
- Text (color, size, thickness, <text>)





To add a data label, select the item and click the **Add label** button. Click on the **Data** item and select **Events** in the item's settings to display on the label:

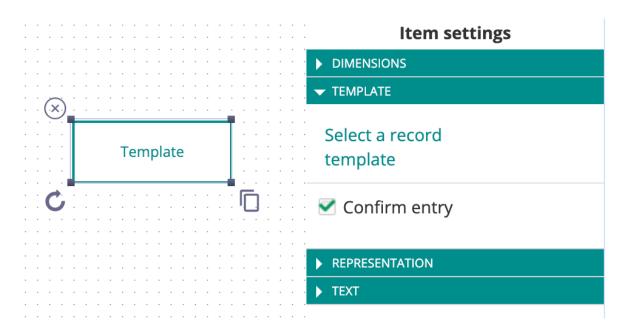


#### 9.5.1.5 Facility control, parameter writing (Write template)

To create a control item, select **General / Template**. If necessary, set the following item characteristics:

- **Dimensions** (width, height, angle of rotation, position on the canvas);
- Write template (<write template>, check box to Confirm entry);
- **Representation** (contour, fill, contour thickness, contour type);
- Text (color, size, thickness, <text>);

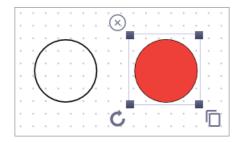


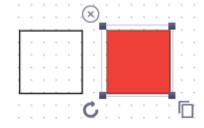


### 9.5.1.6 Alarm items: signal circle / signal square

To display an item that shows an alarm, select **General / Signal circle** or **Signal square**. If necessary, set the following item characteristics:

- **Dimensions** (width, height, angle of rotation, position on the canvas);
- Events select an event to display by clicking the Choose event link. Fill depends on the event status (transparent / red).



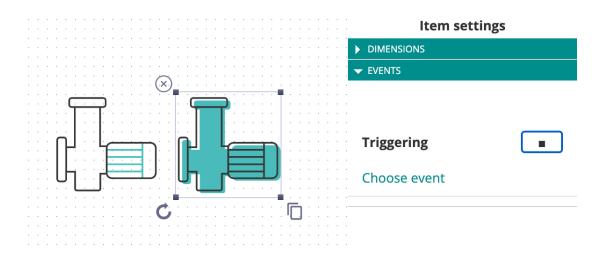


#### 9.5.1.7 Process visualization items

If necessary, set the following item characteristics:

- **Dimensions** (width, height, angle of rotation, position on the canvas);
- Events select the event corresponding to the technological process (enabled / disabled):
  - Event = 0 no triggering, the item has a transparent fill;
  - Event = 1 triggering detected, the item has a transparent green fill, some items are animated (they rotate when the event is triggered).





General view of the library of process items::

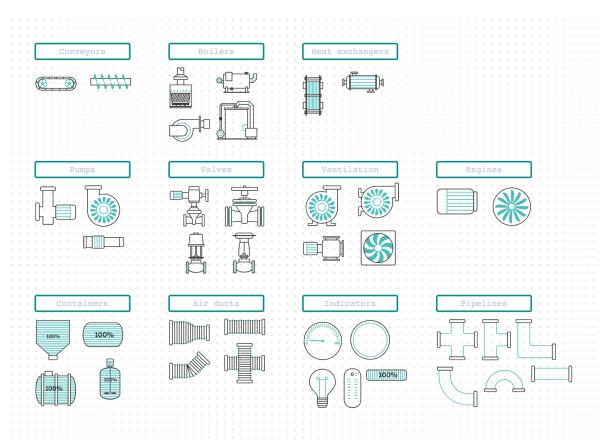


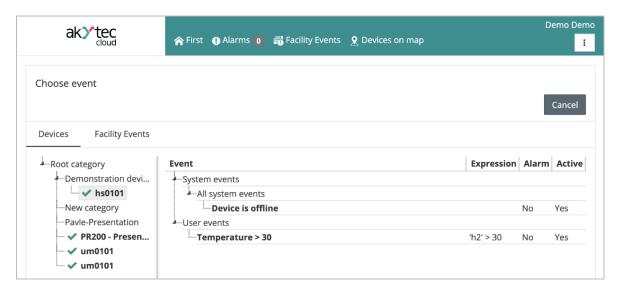
Table 9.3 Hotkeys used with mnemonic diagrams

| Item No. | Key combination                                                   | Description                             |
|----------|-------------------------------------------------------------------|-----------------------------------------|
| 1        | Hold Shift and circle a group of items with the left mouse button | Selecting a group of items              |
| 2        | Ctrl + C                                                          | Copy the selected item to the clipboard |
| 3        | Ctrl + V                                                          | Paste the selected item from clipboard  |
| 4        | Ctrl + X or Shift + Delete                                        | Cut selected item to clipboard          |
| 5        | Delete or Backspace                                               | Delete selected item                    |
| 6        | Ctrl + Z                                                          | Undo the last action                    |
| 7        | Ctrl + Y                                                          | Redo the last canceled action           |



| Item No. | Key combination                      | Description                                                                   |
|----------|--------------------------------------|-------------------------------------------------------------------------------|
| 8        | Ctrl + S                             | Save the mnemonic diagram                                                     |
| 9        | Ctrl + Plus                          | Zoom in on the mnemonic diagram                                               |
| 10       | Ctrl + Minus                         | Zoom out of the mnemonic diagram                                              |
| 11       | Hold Shift and scale the item        | If the Shift button is pressed, the item is resized with the same proportions |
| 12       | Ctrl + up, down, left, right arrows  | Resize element width / height                                                 |
| 13       | Shift + up, down, left, right arrows | Change the position of an item relative to the canvas                         |

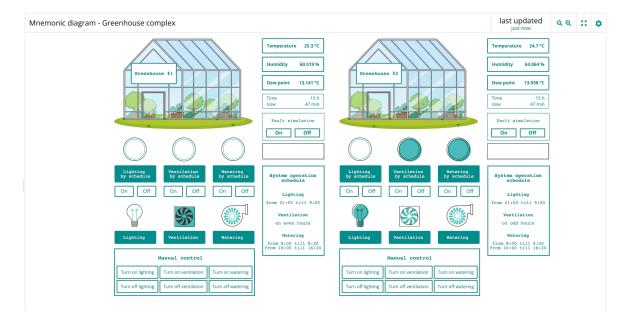
In the Item settings/ Event section, click the Choose event link. A window will open:



In the **Devices or Facility events** tab, select the device and the device/facility event to assign to the

# 9.5.2 Viewing the mnemonic diagram

Select a mnemonic diagram in the main akYtec Cloud window. A window will open:





While viewing the mnemonic diagram, the visualization items display the values of bound parameters and events, as well as control elements.

#### 9.6 Custom graphs

Two types of graphs are available to the user to analyze data from one or more devices:

- Custom graph allows you to monitor parameters and events for up to 90 days (see <u>View a custom graph, trend, or event diagram</u>);
- Trend real-time monitoring of the parameter interaction from different devices on the autoupdate graph for a period of up to 60 minutes (see <u>View a custom graph, trend, or event</u> diagram);
- Event diagram a report displaying information on events of the device or facility in the form of a
  Gantt chart for a certain period of time. The event diagram allows you to visually compare the
  registration time and duration of events (see *View a custom graph, trend, or event diagram*).

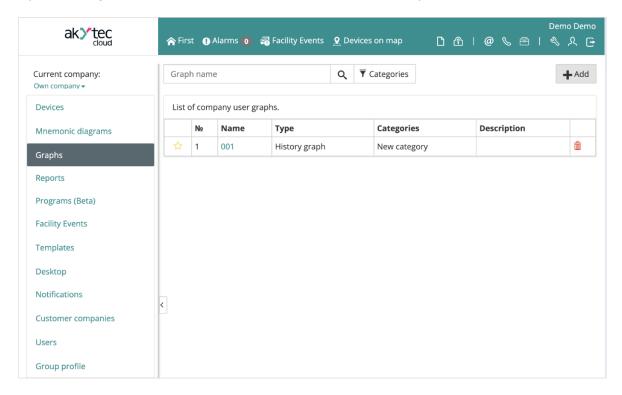
Custom graphs provide:

- quick visual comparison of the operation of the same type of equipment;
- monitoring and comparing the triggering of important events;
- creating a personalized report for each user (installer, dispatcher).

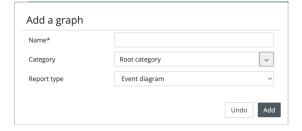
The number of custom graphs available to the user is determined by user rights.

#### 9.6.1 Adding a custom graph, trend or event diagram

Open the **Graphs** tab in the **Administration** section. A window will open:



Click the **Add** button. A window will open:



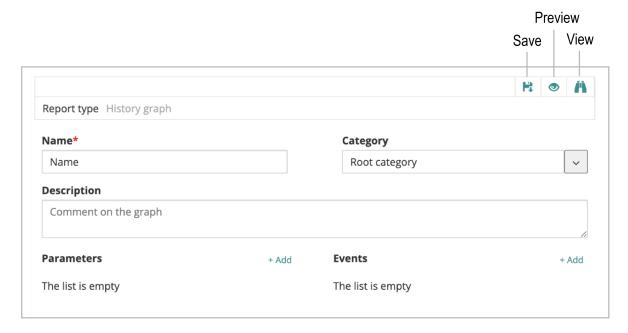


Name – enter a name for the custom report;

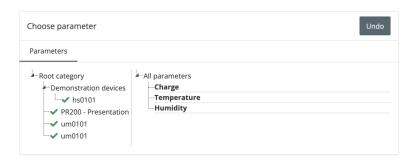
Category – select the groups which the custom graph will belong to;

Report type can be a graph, trend or event diagram

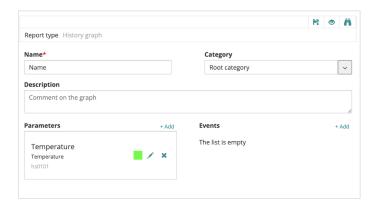
Click the **Add** button. A list of the company's custom graphs will open. Click on the name of the added report. A window will open:



The **Parameters** field is displayed only for the Graph or Trend report type. **Parameters** – select the parameters for plotting the graph. Click the **Add** link. A window will open:

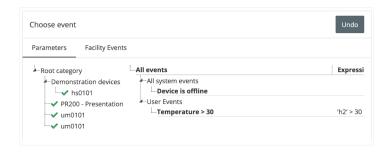


Select the device and the device parameter. A window will open:

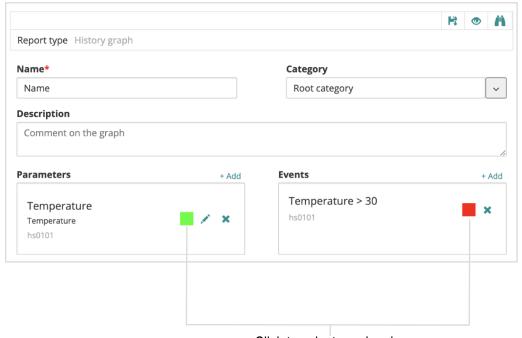


**Events** – select the events to plot. Click the **Add** link. A window will open:





Open the **Devices** or **Facility events** tab and select the events to include in the report. A window will open:



Click to select graph color

Click the save report button.

# 9.6.2 Viewing a custom graph, trend, or event diagram

Select a graph, trend, or event diagram in the main akYtec Cloud window.

- When you select a graph, a window will open:



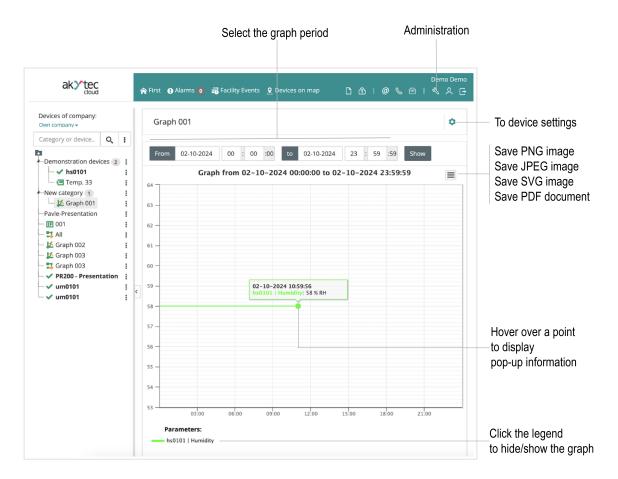


Fig. 9.1 Custom graph

# NOTE

If the custom graph includes data from devices in different time zones, the time in the report is given as GMT±0.

- When you select a trend, a window will open:



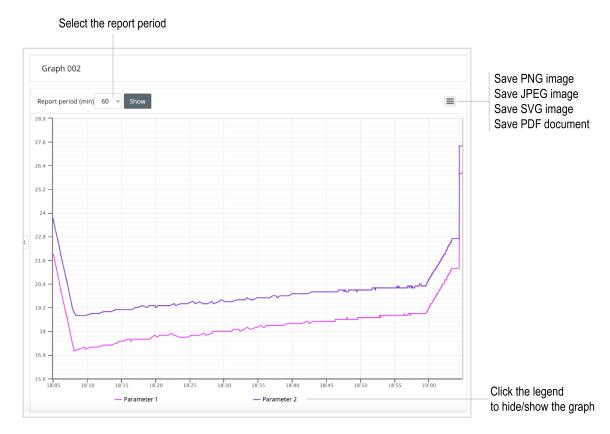


Fig. 9.2 Trend

When you select an event diagram, a window will open:

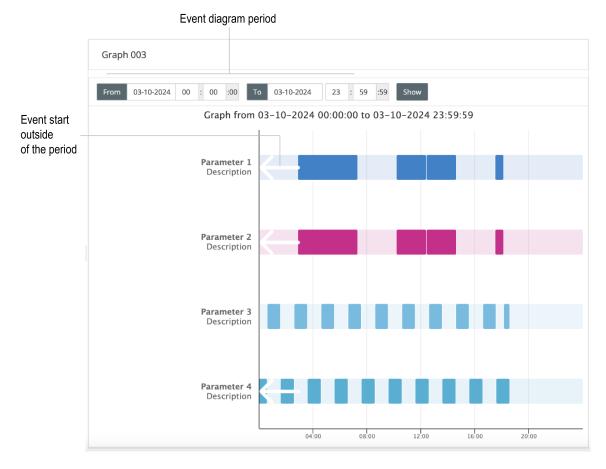


Fig. 9.3 Event diagram



NOTE

The active event is not ended if the device is offline.

# 9.7 Desktop

Desktop is a set of reports with current parameter values, events, templates and trends displayed in one window

If reports include data from devices in different time zones, the time in the report is GMT±0.

The desktop provides monitoring and control of a small facility (a collection of one or more devices) from a single screen where the following can be displayed:

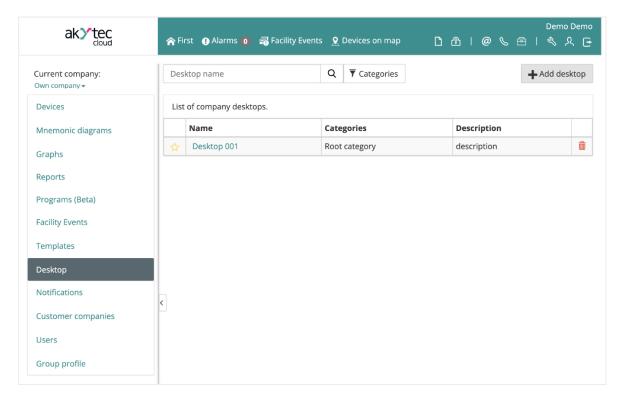
- current values of parameters with the option to select the color of values depending on the specified conditions;
- events:
- templates to write from different devices
- auto-renewable trend with a period of up to 60 min.

The user can:

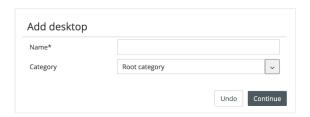
- create, edit, delete the desktop, if the user has appropriate rights;
- view the desktop.

### 9.7.1 Adding a desktop

Open the **Desktop** tab in the **Administration** section. A window will open:



To create a desktop, click the **Add desktop** button. A window will open:

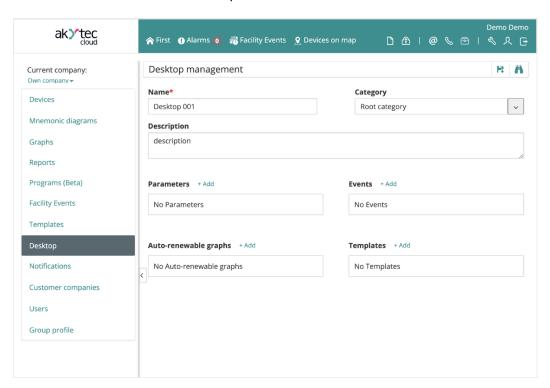


Name – enter a name for the desktop.

**Category** – select the directory in which the desktop will be placed.

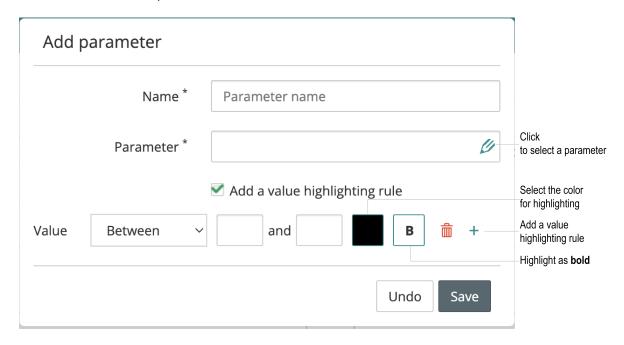


Click the Continue button. A window will open:



**Description** – add a description of the desktop if necessary.

Add parameters you want to display on the desktop. Click the **Add** button in the **Parameters** section. A window will open:



Name – enter the name of the parameter.

**Parameter** – select a parameter from the list.

**Add a value highlighting rule** – check the box to enable condition checking and value highlighting. If you enable **Add a value highlighting rule**, specify the checking rules:

- choose a condition. Possible values: between, outside, more, less, equals, not equal, greater than or equal to, less than or equal to;
- set the values for the condition;
- specify the color you want to highlight the value with when the condition is met.

Click the Save button.



<u>Add device events</u> or <u>facility events</u> to be displayed on the desktop. The maximum number of events is 15. Click the **Add** button in the **Events** section. A window will open:



Name – enter the name of the event.

Event – select device events and facility events:



<u>Add templates</u> you want to display on your desktop. The maximum number of templates is 5. Click the **Add** button in the the **Templates** section. A window will open:



Name – enter a name for the template.

Template - select ready-made templates.

**Confirm the record** – check this box if you want to confirm the template start.

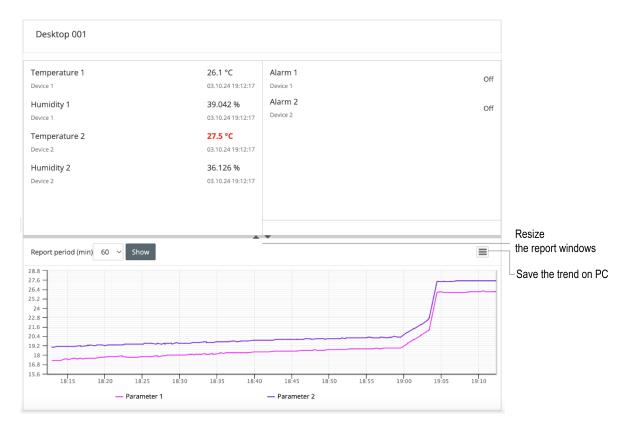
**Add trend** (auto-renewable graphs with a period of up to 60 min) to be displayed on the desktop. Before that you need to *create a trend*. The maximum number of trends is 1. Click the **Add** button in the **Trends** section. A window will open where you can select a trend:



# 9.7.2 Viewing desktops

Select a desktop in the main akYtec Cloud window. A window will open:





#### 9.8 Consolidated report

The consolidated report allows you to display the key features of the facility operation (features from different devices) for a certain period of time, taking into account the specified conditions for calculation and conditions for selection of features.

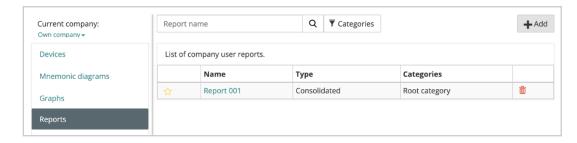
Features can be:

- operating time under certain conditions;
- average values;
- minimum and maximum values;
- features at the beginning and end of the period, etc

The number of consolidated reports available to the user is determined by user privileges (see <u>Section 12</u>).

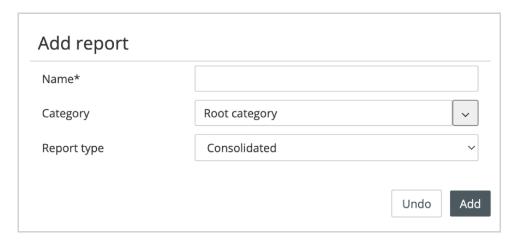
# 9.8.1 Adding a consolidated report

Click the **Reports** tab in the **Administration** section. A window will open:



Click the **Add** button. A window will open:



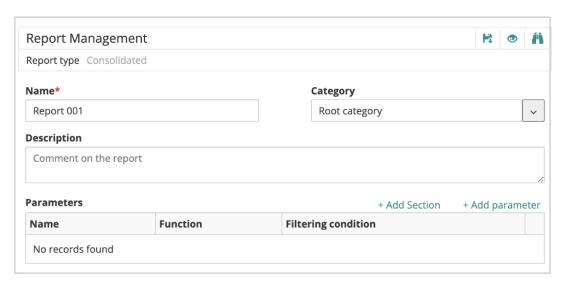


Name – enter a name for the consolidated report;

**Category** – select the groups to which the consolidated report will apply;

Report type - consolidated.

Click the **Add** button. A window will open:



To create a report:

- create or add report sections;
- create or add report parameters.

# **Adding sections**

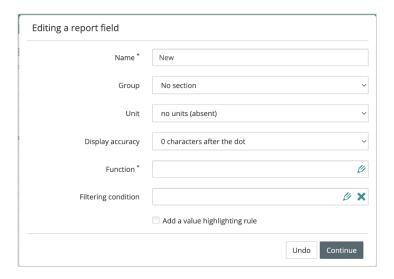
Click Add section and add the required number of report sections by naming them.



# **Adding parameters**

Click **Add parameter**. The window to create a parameter will open:





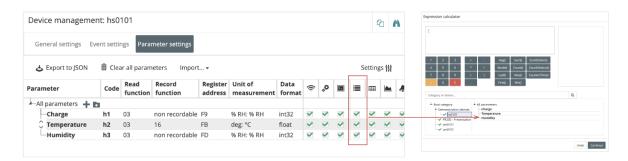
**Name** – enter the name of the user parameter.

**Group** – select the section of the report where the parameter will be located.

**Unit** – if necessary, select a unit of measure from the list.

**Display accuracy** – select the number of decimal places (0-5).

**Function** – select the function that will calculate this parameter.



The list of available device parameters is defined in the device settings - visibility **Display in parameters** (see <u>Section 8.3.3</u>).

Table 9.4 Description of functions

| CounterTime ()                                         | Total time                                            |  |
|--------------------------------------------------------|-------------------------------------------------------|--|
| Avg()                                                  | Arithmetic mean Sum of values divided by their number |  |
| First()                                                | First value                                           |  |
| Last()                                                 | Last value                                            |  |
| Min()                                                  | Minimum value for the period                          |  |
| Max()                                                  | Maximum value for the period                          |  |
| Count()                                                | Number of values                                      |  |
| Sum()                                                  | Displays the amount                                   |  |
| SumDistinct() Sum of all unique (non-repeating) values |                                                       |  |
| CountDistinct()                                        | Number of unique values                               |  |

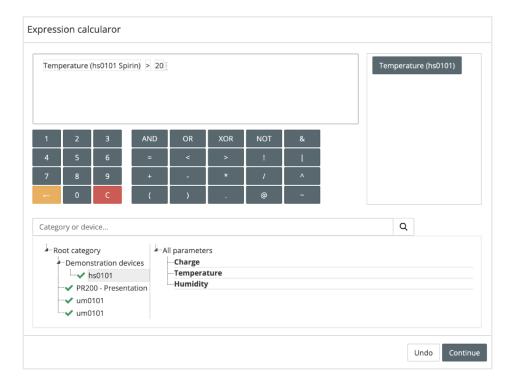
Table 9.5 Restrictions when working with functions

| It is not allowed to use parameters without a function:                            |       |
|------------------------------------------------------------------------------------|-------|
| <function ("parameter_1")=""> +<function ("parameter_2")=""></function></function> | valid |

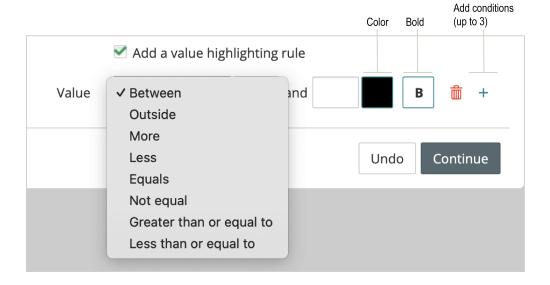


| "parameter_1" + "parameter_2",                                                      | invalid |  |
|-------------------------------------------------------------------------------------|---------|--|
| <function ("parameter_1")=""> + ("parameter_2")</function>                          | invalid |  |
| Only one argument is allowed per function:                                          |         |  |
| <function ("parameter_1")=""> + <function ("parameter_2")=""></function></function> | valid   |  |
| <function ("parameter_1"+"parameter_2")=""></function>                              | invalid |  |
| <function ("parameter_1"-="" 50)=""></function>                                     | invalid |  |
| It is not allowed to use a function as an argument of another function              |         |  |
| <function ("parameter_1")="" (<function="">)&gt;</function>                         | invalid |  |

**Filtering conditions** – specify the filtering condition under which the function will be calculated (if necessary).



**Highlighting rule**— specify the rule at which the value of the calculated parameter will be selected (if necessary).

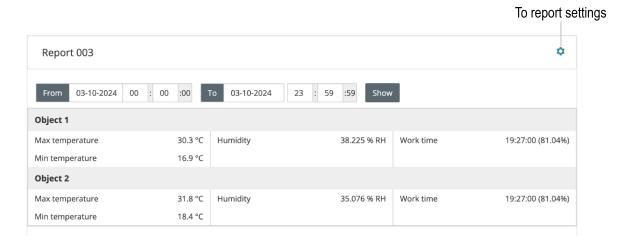




Click the save report button.

# 9.8.2 Viewing the consolidated report

In the main akYtec Cloud window, click . A window will open:



If the consolidated report includes data from devices in different time zones, the time in the report is GMT±0.



# 10 Events and notifications

The service provides the possibility to configure and control events for individual devices and for facilities (groups of devices):

- Device events triggering conditions are set in the device event settings and are displayed in the Events report generated by the selected device (see <u>Section 10.1</u>).
- Facility events the setting of events by facility / is defined on the basis of parameters for one device or a group of devices in the Administration / Facility events . All generated events are displayed in the Facility events account report (see <u>Section 10.2</u>).

The following options are available for both device events and facility events:

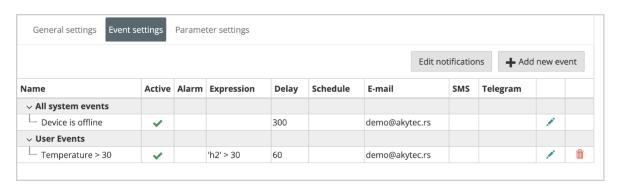
- setting the type of event: simple (informational) or alarm;
- setting a schedule to record events only on certain days of the week and times;
- tracking information: by whom and when events were read;
- setting up recipients and services for sending notifications.

#### 10.1 Device events

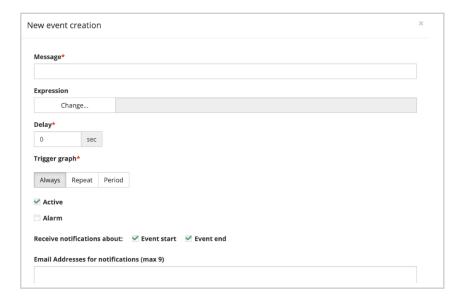
#### 10.1.1 Setting the device events

Open the **Devices** tab in the **Administration** section. Select a device by clicking on its name. A window with the device settings will open.

Open the **Event settings** tab. A window opens:



Click the **Add new event** button. A window will open:



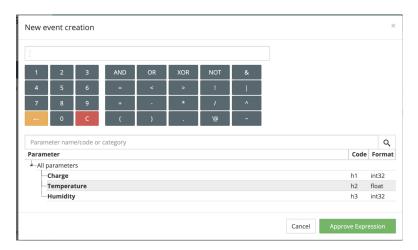
**Message** – name of the event.

**Expression** – enter a logical expression that defines the condition for an event to occur. The list of supported operators and example expressions is given in *Table 10.1*. The list of available



parameters for event condition generation is defined in the device settings (see <u>Customizing the</u> display of parameters in reports).

Click the **Edit** button to get the expression for the event. A window will open:



Enter a logical expression given the following conditions:

- the "."(point) character is used as a floating point separator;
- the order of operator processing is from left to right;
- operators placed in brackets are processed first;
- the bits are numbered from zero.

Table 10.1 Event Operators

| No.                  | Operator          | Description          |  |
|----------------------|-------------------|----------------------|--|
|                      |                   | Arithmetic operators |  |
| 1                    | +                 | Addition             |  |
| 2                    | -                 | Subtraction          |  |
| 3                    | *                 | Multiplication       |  |
| 4                    | 1                 | Division             |  |
|                      | Logical operators |                      |  |
| 5                    | AND               | Logical AND          |  |
| 6                    | OR                | Logical OR           |  |
| 7                    | XOR               | Exclusive OR         |  |
| 8                    | NOT               | Negation             |  |
|                      | •                 | Bit operators        |  |
| 9                    | &                 | Bitwise AND          |  |
| 10                   |                   | Bitwise OR           |  |
| 11                   | ٨                 | Bitwise exclusive OR |  |
| 12                   | ~                 | Bitwise inversion    |  |
| Comparison operators |                   |                      |  |
| 13                   | =                 | Equality check       |  |
| 14                   | !=                | Inequality check     |  |
| 15                   | <                 | Less                 |  |
| 16                   | >                 | More                 |  |



| No.                  | Operator | Description                                                   |  |
|----------------------|----------|---------------------------------------------------------------|--|
| 17                   | <=       | Less than or equal to                                         |  |
| 18                   | >=       | Greater than or equal to                                      |  |
| Additional operators |          |                                                               |  |
| 15                   | ()       | Priority setting operator                                     |  |
| 16                   | @        | Parameter error code retrieval operator (see example 3 below) |  |

# **Examples of expressions:**

wInput1 < 10</li>

The alarm will be active as long as the value of the wInput1 parameter is less than 10.

– (xInput1=1) AND (xInput2=1)

The alarm will be active as long as the parameters xInput1 and xInput2 are TRUE (1).

- @wInput1=255

The alarm will be active as long as the polling error code of the wInput1 parameter has a value of 255 (no response from the device).

- (wInput1 & 4) = 4

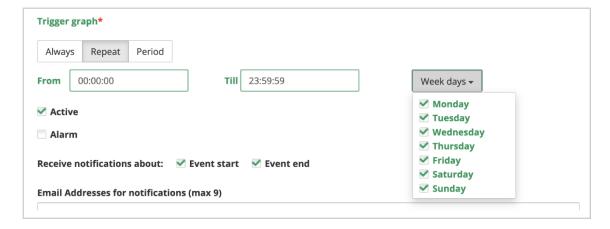
The alarm will be active as long as the second 1 bit of the wInput1 variable is TRUE (1).

# Click the **Approve Expression** button.

**Trigger delay** – enter the time period for which the event condition must be met before the event is generated.

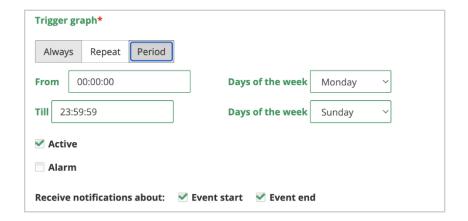
**Trigger graph** – select the schedule for checking the event triggering condition. Possible options:

- Always the condition of the event is checked 24/7, daily;
- Repeat the event condition is checked on the specified days of the week and only at the specified time interval. Specify the "FROM" and "TILL" times and select the days of the week on which to perform the check of the event condition;



Period – the event condition is checked in the specified time period. Specify the "FROM" time
and day of the week and the "TILL" time and day of the week between which the event condition
should be checked.





# ī

# NOTE

Events are displayed taking the following into account:

- if the condition of event start and end is fixed outside the schedule, the event will not be displayed. For example, if you set a repeat from 8-00 to 18-00 and the event condition was met from 21-00 to 22-00 then the event is not displayed.
- if the condition of event start is fixed outside the schedule and the event continues during the schedule validity period, the event start coinciding with the schedule validity period will be displayed. For example, if you set a repeat from 8-00 to 18-00 and the event occurred at 7-00 - the start of the event will be displayed at 8-00.

**Active** – check the box if you want the event to be checked;

Alarm - check the box if this event is to be classified as an alarm. Viewing alarms in akYtec Cloud:

- by account alarms (see Viewing alarms in devices and facilities of account);
- device alarms (see <u>Viewing user facility events</u>).

**Receive notifications about** — check the boxes if you want to send notifications when an event starts and/or ends.



#### NOTE

The setting affects only receiving notifications via telegram\_bot and e-mail and does not affect the display of events in reports.

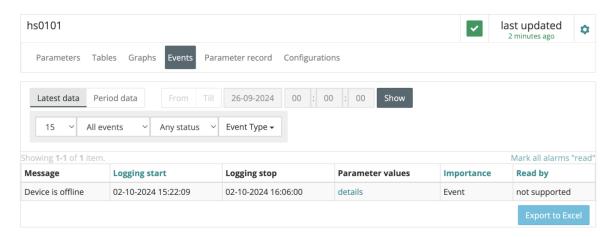
**E-mail notification list** – list of e-mail addresses (with "," or ";") to receive notifications. The maximum number is 9.

**List of Telegram notification recipients** – add Telegram notification recipients by clicking the **Add** link. Check if there is a token for telegram bot (see *Telegram bot setup*).

The maximum number of events for the device is 50.

# 10.1.2 Viewing the device event list

Select the device and open the **Events** tab in the main akYtec Cloud window. A window will open:





The report uses the following color indication:

- Pink an unread and incomplete alarm;
- Yellow a read and incomplete alarm;
- Green a read and complete alarm;
- White an unread and complete alarm
- Gray complete event;
- Blue incomplete event.

The report contains the following information about the event:

**Message** – the text of the notification;

**Logging start** – the time the event started;

**Logging stop** – the time the event ended;

Parameter value – conditions of event logging;

Criticality – the criticality of the event. Possible values: simple event or alarm;

**Read by** – the name of the user who read the event notification;

If necessary, mark all events as read by clicking the **Mark all alarms as read** link. Use filters if necessary:

- Criticality: alarms or simple events.
- Event status: pending or past;
- Event type: all system events and user events.

# 10.2 Facility events

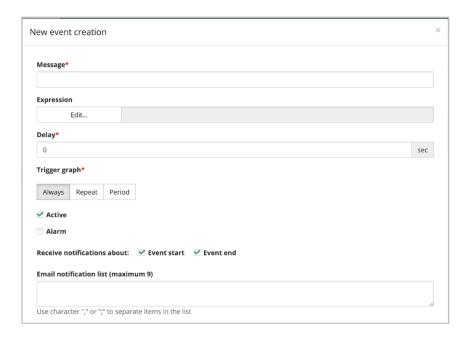
# 10.2.1 Setting the facility events (in device group)

Open the Facility events tab in the Administration section. A window will open:



To add an event, click the **Add** button. A window will open:

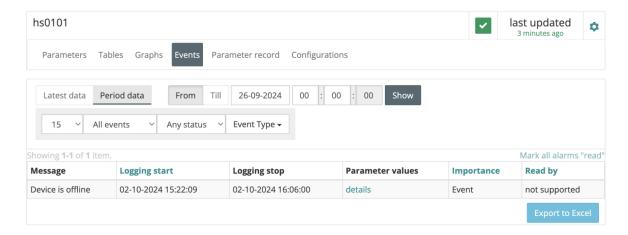




Fill in the fields to add an event similar to a device event (see <u>Section 10.1.1</u>). In the **Expression** field specify the conditions when an event occurs for multiple devices (facility).

# 10.2.2 Viewing custom facility events

Click the Facility events link in the main akYtec Cloud window. A window will open:



Use filters if necessary:

- Criticality: alarms or simple events;
- Event status: pending or past;
- Event type.

# 10.3 Viewing the current alarms in devices and facilities of the account

The **Alarms** section allows you to view all current alarm events by account devices and facilities in one window.

Click the **Alarms** link in the main akYtec Cloud window. A window will open:



Event type filter:

- system
- custom
- · facility events

Enable/disable sound notification



The report uses the following color indication:

- pink an unread and incomplete alarm;
- yellow a read and incomplete alarm;
- green a read and complete alarm;
- white an unread and complete alarm.

#### 10.4 Notifications

#### 10.4.1 General information

akYtec Cloud provides the following types of notifications:

- 1. e-mail;
- Telegram bot.

Notification recipients are configured when creating a device event, facility events and in the **Administration / Notifications** section for each notification channel (e-mail or Telegram bot). An integrator can receive Telegram bot notifications about device events and by facility events of the integrator customers' companies (see *Notification setup*).

#### 10.4.2 Notification setup

This section describes all rules for notifications that have been configured for device events or facility events.

Notifications are configured:

- when setting the device events;
- when setting the facility events;
- in the "Administration" / "Notifications" section.

Notification setup in the **Administration** section is available to users with the following privileges:

Event Manager.

For accounts that have a system integrator status to configure event notifications in the integrator customer account:

- Customer Manager;
- Customer Viewer.

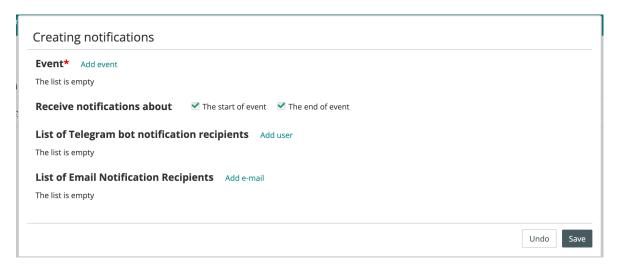
To set up notifications, go to the **Administration** section and open the **Notifications** tab. A window will open:





The notification list displays event notifications for the devices available to the user and if the corresponding privilege is available (see <u>Section 14.2</u>).

Create a rule to send notifications by clicking the Add button. A window will open:



Add a device or facility event to send a notification by clicking the **Add event** link. A window will open:



Select a device or facility events.



# NOTE

It is not allowed to create multiple notification rules with the same events for a device or facility.

**Receive notifications about** — check the boxes if you want to send notifications when an event starts and/or ends.



#### NOTE

The setting affects only receiving notifications via Telegram bot and e-mail and does not affect the display of events in reports.

Specify the services and notification recipients:



recipients via Telegram bot. Verify token settings for selected users (see <u>Section 10.4.4</u>). When
configuring notifications by the integrator in the customer company, users are selected as
recipients of notifications both in the customer company and users from their integrator company.

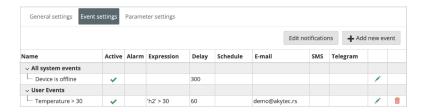


notification recipients by e-mail by clicking the Add e-mail link. A window will open where you can
enter the e-mail addresses of users to receive notifications. The maximum number of e-mails is 9.

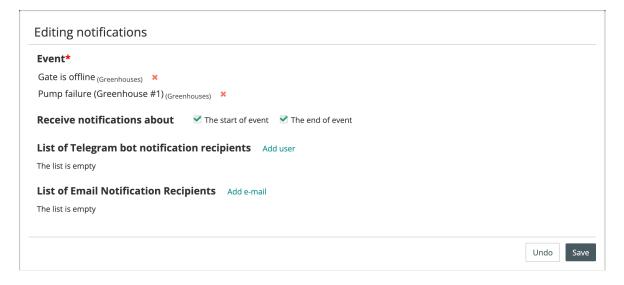
#### 10.4.3 Device notification setup

Open the **Devices** tab in the **Administration** section. Select a device by clicking on its name. The window with the device settings will open.

Open the **Event settings** tab. A window opens:



Click the **Edit notifications** button. A window will open:



Select the device events by deleting the others, and specify notification recipient lists for each communication channel by clicking the corresponding links.

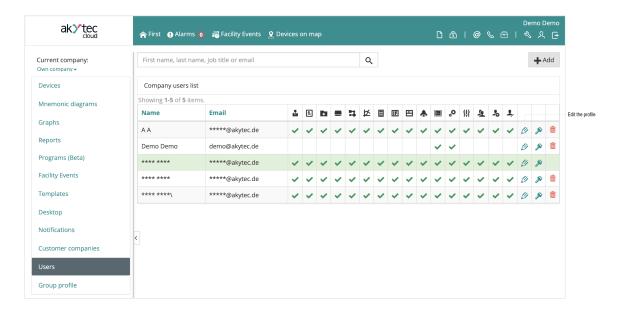
# 10.4.4 Telegram bot setup

To receive notifications via the Telegram messenger, go to the device event settings or in the facility event settings (device group) and select users who will receive notifications in the telegram bot (akYtec Cloud Bot).

To work with akYtec Cloud Bot:

- in the Telegram messenger, add a bot by going to https://t.me/akYtec Cloud Bot;
- in akYtec Cloud, go to Administration / Users and click the Edit button.

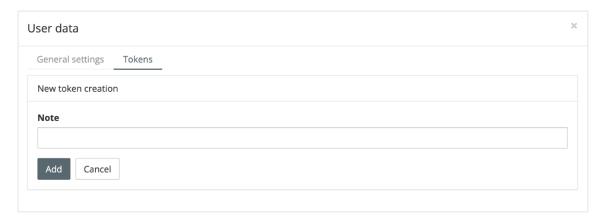




Click on the **Tokens** tab in the opened window:

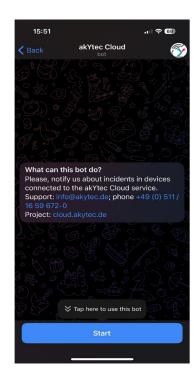


- Click the **Add token** button. A window will open:

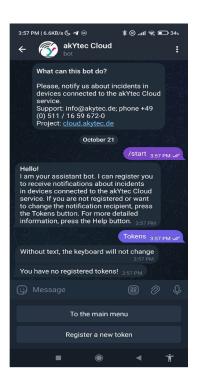


- Click **Start** in the Telegram messenger:









- Click the Tokens button. Click the Register a new token button.
- Enter a token or send an image of the QR code.

When simple or alarm events are registered in akYtec Cloud, the event information will be displayed in Telegram.



# 11 Remote control

There are three types of setting records when controlling the device and facility:

**Recording parameter values into the device** is used in the following cases:

- to verify that the parameters are correctly recorded into the device at the time of installation;
- to change a parameter value in a single device into case of sufficient qualification.

Recording parameter template into the devices is used in the following cases:

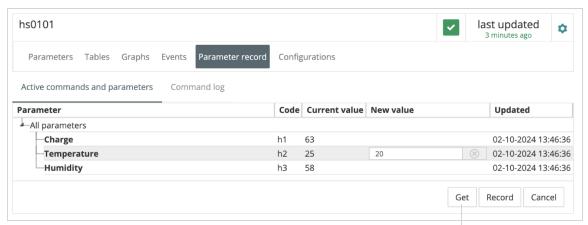
- for simultaneous execution of the same type of device actions;
- for recording set points into multichannel devices;
- for simultaneous recording into multiple devices.

Recording a set of controlled parameters (configuration) into the device is used in the following cases:

- to store a configuration ("recipes"). akYtec Cloud stores up to 5 recipes. akYtec Cloud provides configuration recording into the device and allows you to view and compare configurations;
- to roll back settings and configuration changes. If errors were made when setting up the device, it is possible to return to the previous configuration;
- when replacing a device. If a device fails and needs to be replaced, akYtec Cloud saves the settings of the old device and allows you to set them for the new device.

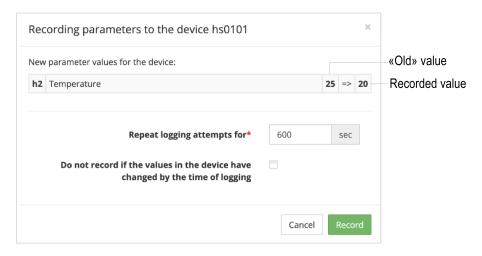
#### 11.1 Recording the values of the controlled parameters into the device

In the main akYtec Cloud window, select the device and open the **Parameter record / Active commands and parameters** tab. A window will open:



Get the values of manageable parameters out of the queue

In the **New value** column enter the values of only those parameters that you want to change. Click the **Record** button. A window will open:

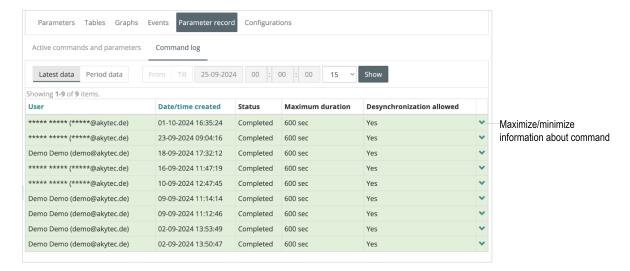




Repeat logging attempts for – specify the time to make recording attempts if the first attempt is unsuccessful.

**Do not record if values in the device have changed by the time of logging** – check the box to prohibit recording of a new parameter value if the old value has changed. Click the **Record** button.

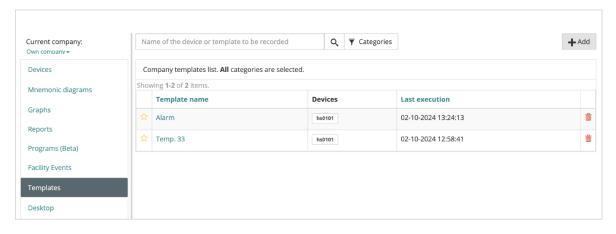
To view the command log, open the Parameter record / Command log tab. A window will open:



Specify the time interval of data to be displayed in the report by selecting **Latest data** or **Period data** and by setting the appropriate values in the **From** and **Till** fields. Click the **Show** button.

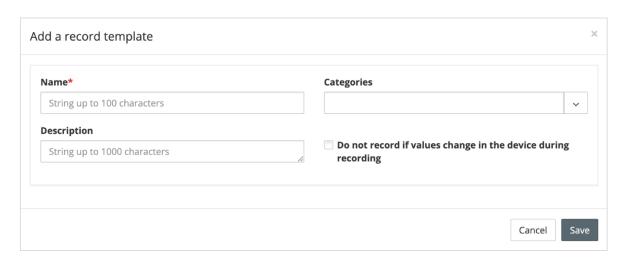
# 11.2 Creating and recording parameters from a template into the devices

Open the **Templates** tab in the **Administration** section. A window will open



Click the **Add** button. A window will open:





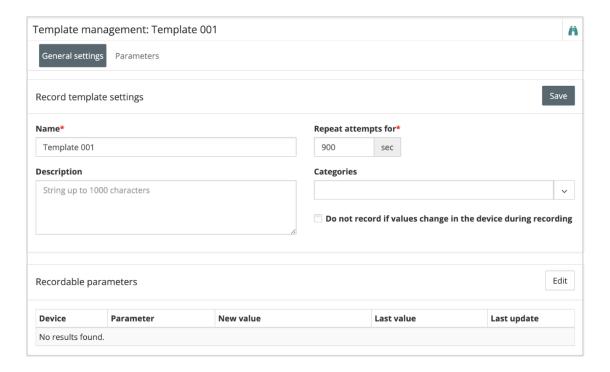
Name – enter a name for the template.

**Categories** – select the groups to which the template will belong.

**Description** – enter a description of the template.

**Do not record if values changed in the device during recording** – check the box to prohibit recording of a new parameter value if the old value has changed.

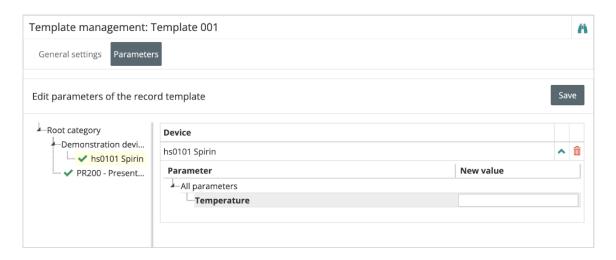
Click the **Save** button. A window will open:



**Repeat attempts for** – specify the time to make recording attempts if the first attempt is unsuccessful.

Open the **Parameters** tab. A window will open:





Select one or more devices.

Set the device parameter values to be set during template recording. Click the **Save** button. A window with a list of templates will open.



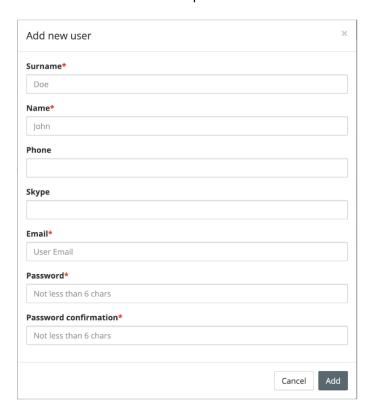
System integrator

# 12 Adding and configuring user rights

Open the **Users** tab in the **Administration** section. A window will open:

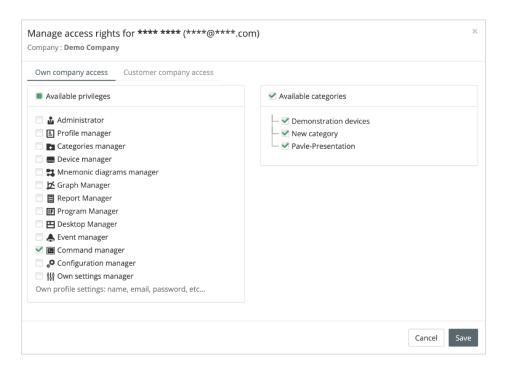
User access rights access rights ak)/tec 🏫 First 🏽 🕦 Alarms 👩 💢 Facility Events 🙎 Devices on map Q Current company: First name, last name, job title or email Company users list Showing 1-5 of 5 items Name the user profile AA \*\*\*\*\*@akytec.de Demo Demo Set up Programs (Beta) \*\*\*\*\*@akytec.de the user access rights Facility Events \*\*\*\*\*@akytec.de \*\*\*\*\*@akytec.de Desktop Notifications

To add a user, click the **Add** button. A window will open:



Fill in the fields with the new user's data. Click the **Add** button. A window with user access right settings will open:





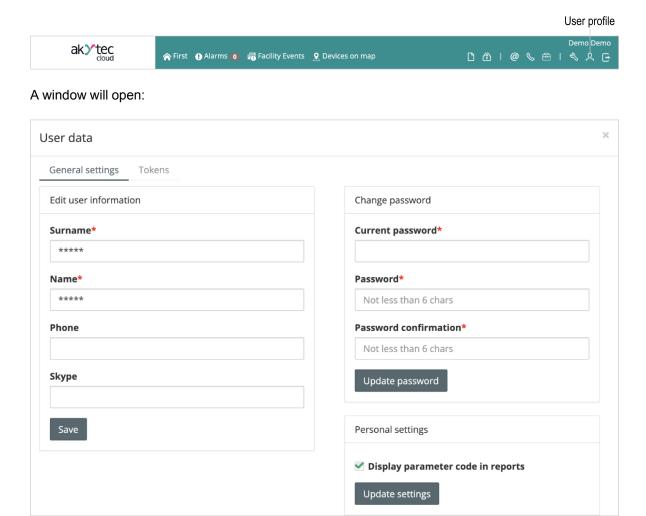
Open the **Own company access** tab. Check the boxes to grant access according to the <u>Rights and roles</u> section.

Select the available categories by checking the appropriate boxes. Click the **Save** button.



# 13 User profile

In the main akYtec Cloud window, navigate to the user profile:



If necessary, change the user data.

If it is necessary to display the parameter code in the Parameters, Tables, Graphs, Events reports, check the box in the **Personal settings** section.



# 14 Company administration (system integrator status)

The system integrator status is intended to distribute devices belonging to different customer companies into their own accounts with the ability to monitor the operation of the customer's equipment.

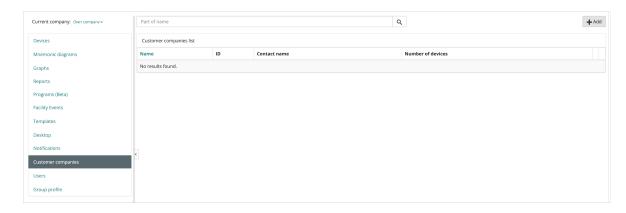
A customer company can be an individual or a legal entity.

To become a system integrator, send a request to *info@akytec.de*.

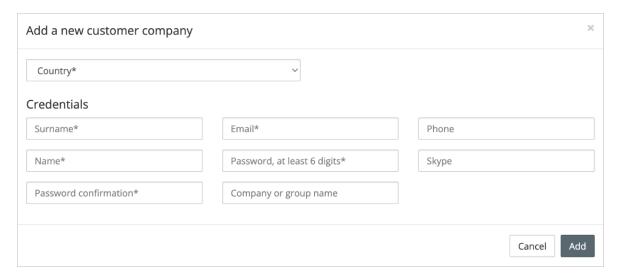
# 14.1 Adding a customer company

A customer company is added as an individual. If you need to become to a legal entity, send your request to <code>info@akytec.de</code>.

Open the Customer companies tab in the Administration section. A window will open:



To add a customer company, click the **Add** button. A window will open:

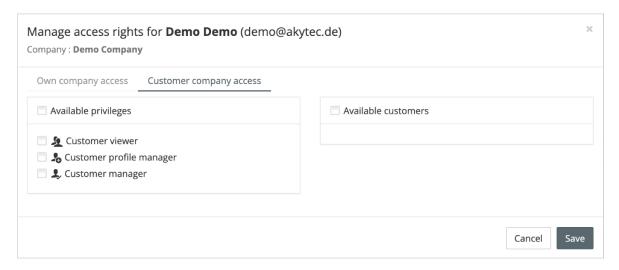


Fill out the credentials. Click the Add button.



# 14.2 Configuring user access rights to customer companies

Open the Customer company access tab. A window will open:



Check the boxes to provide access according to privileges:

|                                                     | Operations with devices, templates, reports and customer company desktops | Operations with the customer company profile  | User administration      |
|-----------------------------------------------------|---------------------------------------------------------------------------|-----------------------------------------------|--------------------------|
| Customer viewer                                     | View                                                                      | View                                          | No                       |
| Customer viewer<br>+<br>Customer profile<br>manager | View                                                                      | View<br>Create<br>Edit (without deleting)     | No                       |
| Customer viewer<br>+<br>Customer manager            | View<br>Add, Edit<br>Delete                                               | View<br>Create<br>Delete (without<br>editing) | Create<br>Edit<br>Delete |

Select the available customer companies by checking the appropriate boxes. Press the **Save** button.



# 15 Integration

#### 15.1 API

Third-party software can interact with **akYtec Cloud** using a <u>REST</u>-like programming interface (<u>API</u>). API is designed to access the data available in the service. <u>JSON</u> is used as the main output format, but ,the customer can also request data in the <u>XML</u> format.

API documentation is available at: https://api.akytec.com/.

akYtec Cloud has a limit on the number of requests that can be processed in a time interval of 10 seconds coming from a single IP address. The timing starts with the first request in the new request sequence. If the limit is exceeded, status code **429** (**Too Many Requests** is returned. The limits are described below:

- /v1/parameters/last-data no more than 10 requests in 10 seconds;
- /v1/device/index no more than 10 requests in 10 seconds;
- /v1/parameters/data no more than 10 requests in 10 seconds;
- /v1/auth/open no more than 10 requests in 10 seconds;;
- /v1/parameters/write-data no more than 1 request in 10 seconds;
- all other requests no more than 30 requests in 10 seconds.



# 16 Connection of akYtec devices

# 16.1 Connection over RS485 (via gateway)

#### **Device setup**

Configure the network settings in the device according to the device user guide.

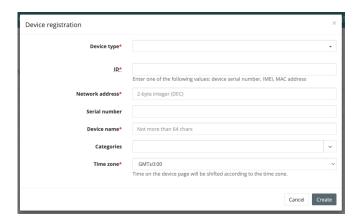
Table 16.1 Network settings

| Network settings for devices with the Modbus protocol | Network settings for devices with the akYtec protocol |
|-------------------------------------------------------|-------------------------------------------------------|
| Baud rate                                             | Baud rate                                             |
| Data bits                                             | Data bits                                             |
| Parity                                                | Parity                                                |
| Stop bits                                             | Stop bits                                             |
| Device address                                        | Device address                                        |
| Data exchange protocol                                | Data exchange protocol                                |
| -                                                     | Network address length                                |

- 2. Reboot the device to apply the settings.
- 3. Connect the device to the gateway and configure the network gateway according to the gateway user guide:
  - Connect the device via the RS485 interface to the network gateway.
  - Power on the network gateway and the device.
  - If necessary, configure the gateway:
    - for GW-24-Cloud specify the access point and DHCP server or static IP;
    - for GE-24-Cloud specify DHCP server or static IP;
    - for GG-24-Cloud if necessary, configure the access point (APN).

#### Adding the device and gateway to akYtec Cloud

 Open the **Devices** tab in the **Administration** section. Click the **Add device** button. A window will open:



Specify the following settings for the device and gateway:

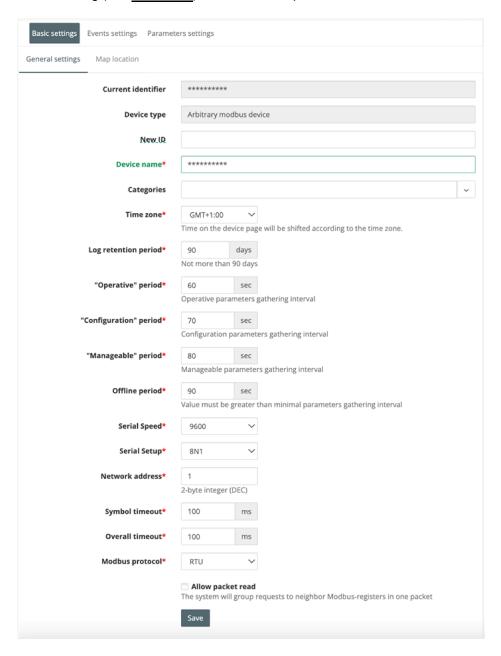
- Device type select the device to be connected;
- ID enter the network gateway ID (indicated on the gateway enclosure):
  - for GG-24-Cloud, GE-24-Cloud, GW-24-Cloud serial number of the gateway (indicated on the gateway enclosure).



- Network address enter the device address in the RS485 network which has been set during device setup (see <u>Table 16.1</u>);
- Serial number enter the device serial number;
- Device name enter the device name;
- Categories select the groups to which the device will belong;
- Time zone select the time zone in which the device is located.

Click the Create button.

2. Select **Basic settings** / **General setting** in the device settings and specify the previously set device network setting (see *Table 16.1*). A window will open:



- Serial speed
   set the COM port speed;
- Serial setup select the COM port settings, in the following format:
  - the number of information bits for one byte of data. Possible options: 7, 8;
  - parity mode. Possible options: N none, E even, O odd;
  - stop bits. Possible options: 1, 2.

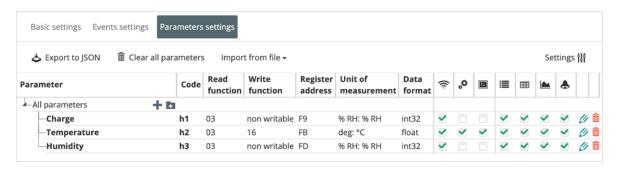
Example: 8N1 - 8 data bits, no parity, 1 stop bit.



- Device parameters polling periods set the periods of polling of operative, configuration and manageable parameters (<u>General device settings</u> (<u>basic settings</u>));
- Symbol timeout the waiting time for the next byte of data. The recommended value is 100 ms.;
- Overall timeout the waiting time for the complete data packet to be received. The recommended value is 600 ms.;
- Allow packet read check the box to speed up data exchange (only if the connected device supports batch reading (check in the device user guide)).

# Configuring device settings in akYtec Cloud

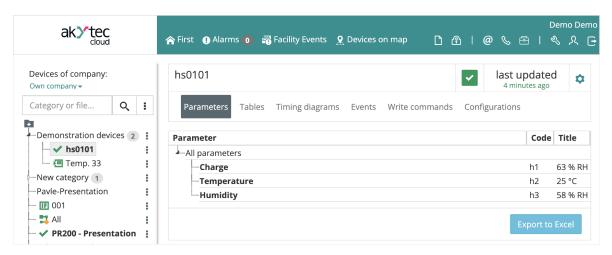
In the **Administration** section, open the **Devices / Parameter setup** tab and specify the parameters to be displayed in the reports (*Customizing the display of parameters in reports*):



#### Verifying the data exchange between akYtec Cloud and the device

To view the current values of the device parameters, click . You will see the main akYtec Cloud window with the **Parameters** tab.

Check that the parameter values have been recorded to the device by clicking on the **Write** commands tab.



# $\wedge$

#### CAUTION

To enable verification, the list must contain the **manageable** -type parameters.

# 16.2 Connection over Ethernet

Mx210 modules are connected over Ethernet.

The akYtec devices with Ethernet must be connected to a local network with Internet access.

# Configuring the device in akYtec Tool Pro

- 1. Connect the device to a PC according to the device user guide.
- 2. Install and start akYtec Tool Pro.



3. Connect to the device using akYtec Tool Pro and click the Read parameters button



Set Connection to akYtec Cloud to On in the Network settings / akYtec Cloud connection settings section.

In the Modbus Slave / Remote access rights from akYtec Cloud section, set:

- configuration enable enabled.
- manage and record values enabled;
- access to Modbus registers full access.

On the **Ethernet settings** tab, set the device network settings according to the network requirements (IP address, mask, gateway). Click the **Write parameters** button.

Set the password that will be used to access the device from the akYtec Cloud service by clicking **Set Password**.



#### CAUTION

If you do not have a password, you cannot connect the device to akYtec Cloud.

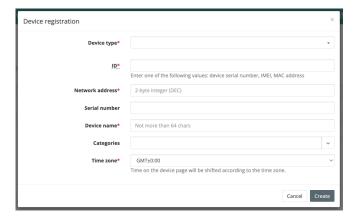
Reboot the device to apply the settings.

# Adding the device to akYtec Cloud

Connect the device to a LAN with Internet access.

Open your browser and type in <a href="https://cloud.akytec.de/">https://cloud.akytec.de/</a>. Log in. The main akYtec Cloud window will open.

Open the **Devices** tab in the **Administration** section. Click the **Add device** button. A window will open:



- Device type select the device to be connected;
- ID the device serial number (indicated on the module enclosure or copy from akYtec Tool Pro / Device information);
- Device name enter the device name;
- Categories select the groups to which the device will belong;
- Time zone select the time zone in which the device is located.

Click the Create button.

Go to the device setup by clicking on the device name, select **General settings / Basic settings**. Enter the password set in akYtec Tool Pro:





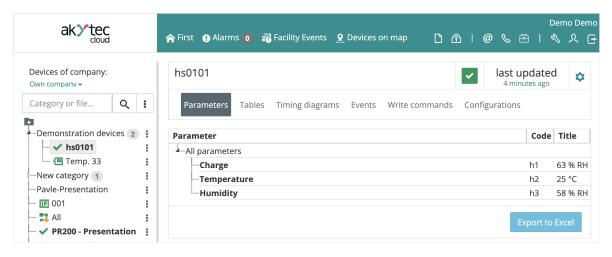
# Adding device parameters to akYtec Cloud

The parameter list is read automatically from the device.

# Verifying the data exchange between akYtec Cloud and the device

To view the current values of the device parameters, click . You will see the main akYtec Cloud window with the **Parameters** tab.

Check that the parameter values have been recorded to the device by clicking on the **Write** commands tab.



NOTE
To enable verification, the list must contain the manageable—type parameters.



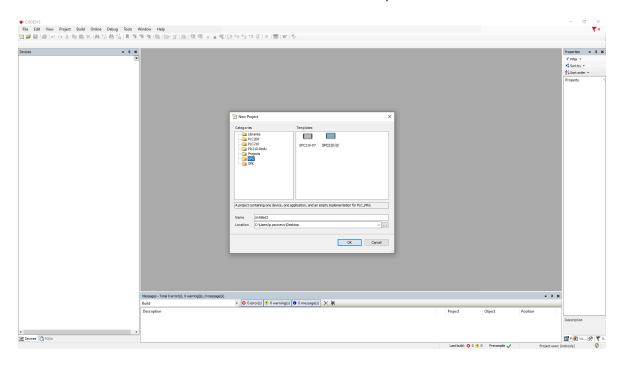
# 17 Connection of PLC210 and SPC210 with Codesys 3.5

# 17.1 Connection over RS485 (via gateway)

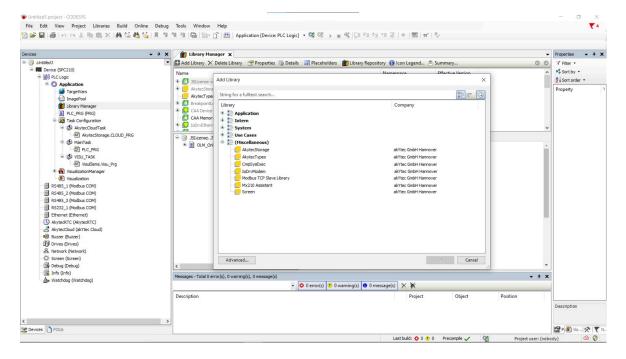
PLC210 and SPC210 are connected as described in this section.

# Creating a project in the CODESYS 3.5 environment

Start CODESYS 3.5 and connect to the device. A window will open:

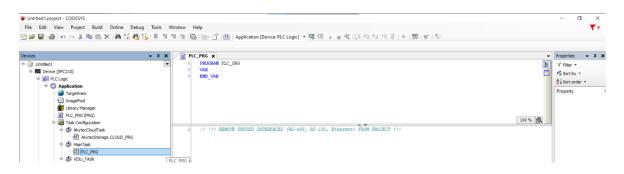


Install the **akYtec Communication** library and add it to the library manager (for details see CODESYS V3.5. Modbus):



Declare the following variables for PLC\_PRG:





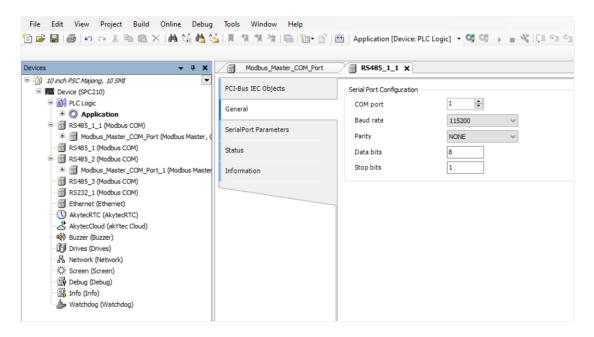
#### Consider the following:

- only variables of BOOL and WORD types can be assigned in the Modbus Slave component;
- if you want to assign a REAL variable, you will need to declare two WORD additional variables:
  - in the program code for REAL variables that are written from akYtec Cloud, you need to merge two WORD variables into a variable of REAL type;
  - in the program code for REAL variables readable in akYtec Cloud, you must parse a variable of REAL type into two variables of WORD type.

```
rVar_Write := OCL.WORD2_TO_REAL(wRealVarReg0_Write, wRealVarReg1_Write, FALSE);

fbRealToWord2(rInput := rVar_Read, xSwapBytes := FALSE, wOutput1 => wRealVarReg0_Read, wOutput2 => wRealVarReg1_Read);
```

Select the RS485 1 (Modbus COM) component:

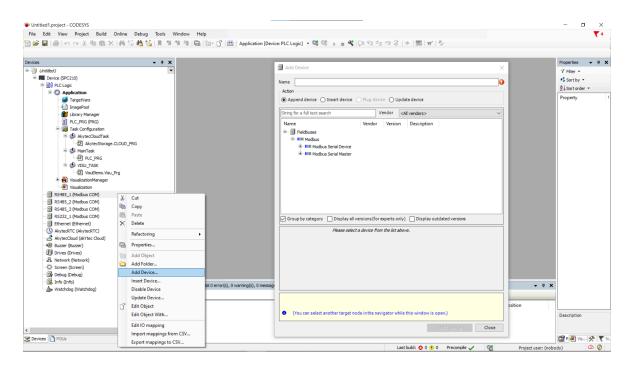


## Specify the parameters of the **Modbus COM** component:

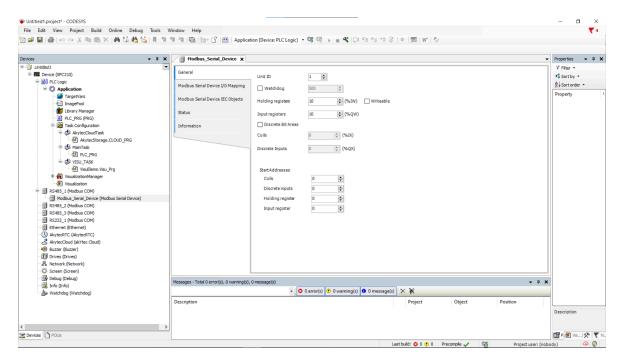
- COM port number used to connect the GG-24-Cloud network gateway;
- baud rate;
- parity;
- data bits;
- stop bits.

### Add Modbus Serial Device:



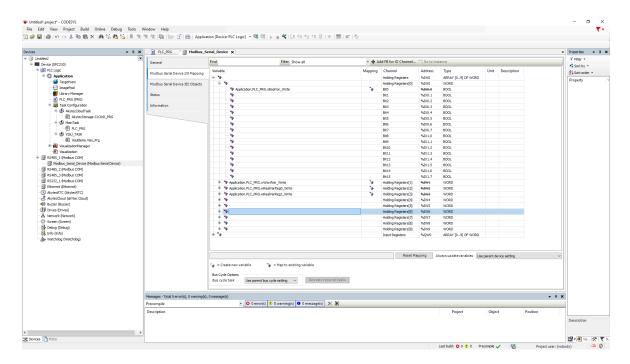


Open the **Modbus Serial Device** tab and specify the slave address of the device:



On the **I/O Mapping** tab, assign variables to slave registers:

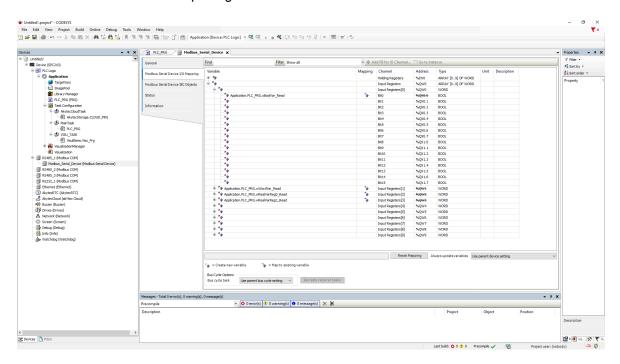




Set the value of the **Always update variables** parameter to **Use parent device setting**.

The **Write** variable refers to holding registers;

The **Read** variable refers to input registers:



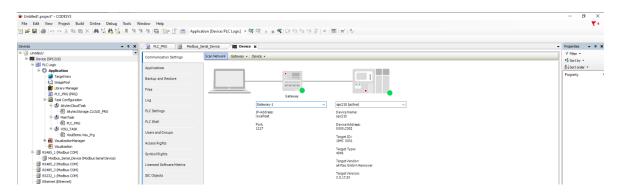
Addressing for each Modbus memory area is independent and is done from 0 register. As a result, the following register map will be generated in the controller (taking into account that variables of REAL type are represented in Modbus Slave as two variables of WORD type):

| Variable name  | Туре | Modbus area       | Register / bit address |
|----------------|------|-------------------|------------------------|
| xBoolVar_Write | BOOL | Coils             | 0/0                    |
| wWordVar_Write | WORD | Holding registers | 1                      |
| rVar_Write     | REAL | Holding registers | 2–3                    |
| xBoolVar_Read  | BOOL | Discrete inputs   | 0/0                    |



| Variable name | Туре | Modbus area     | Register / bit address |
|---------------|------|-----------------|------------------------|
| wWordVar_Read | WORD | Input registers | 1                      |
| rVar_Read     | REAL | Input registers | 2–3                    |

Set the IP address for the controller or find the device by scanning the network:

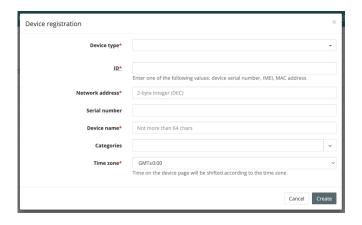


Load the project into the controller and start by selecting **Online / Login and Start** (F5). Connect the GG-24-Cloud gateway to the RS485-1 port of the controller according to the user guide.

# Adding the device and gateway to akYtec Cloud

Open your browser and type in <a href="https://cloud.akytec.de/">https://cloud.akytec.de/</a>. Log in. The main akYtec Cloud window will open.

Open the **Devices** tab in the **Administration** section. Click the **Add device** button. A window will open:



**Device type** – select the device to be connected;

**ID** – enter the network gateway ID (indicated on the gateway enclosure):

- for GG–24–Cloud produced before 02/2022 IMEI of the network gateway (indicated on the gateway enclosure);
- for GG-24-Cloud, GE-24-Cloud, GW-24-Cloud serial number of the gateway (indicated on the gateway enclosure).

Network address- enter 1;

Serial number – enter the device serial number;

**Device name** – enter the device name;

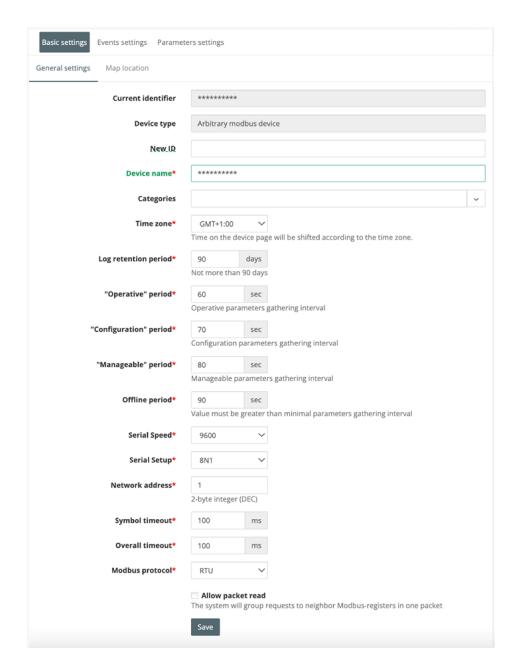
**Categories** – select the groups to which the device will belong;

Time zone – select the time zone in which the device is located.

Click the Create button.

Select **Basic settings / General setting** in the device settings and specify:





Serial speed – set the COM port speed;.

**Serial setup** – select the COM port settings, in the following format:

- the number of information bits for one byte of data. Possible options: 7, 8;
- parity mode. Possible options: N none, E even, O odd;
- stop bits. Possible options: 1, 2.

### Example:

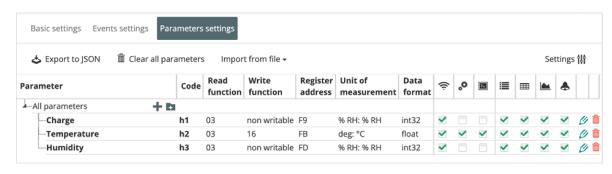
8N1 – 8 data bits, no parity, 1 stop bit.

Click the Save button.

# Adding device parameters to akYtec Cloud

In the **Administration** section, open the **Devices / Parameter setup** tab and add the parameters in accordance with the project in CODESYS 3.5.





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#### NOTE

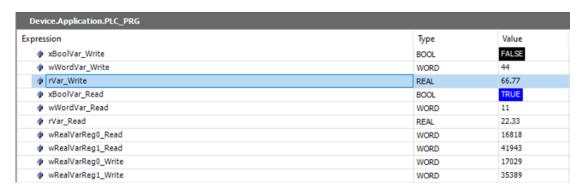
For parameters of REAL (float) type, you must specify the required number of decimal places.

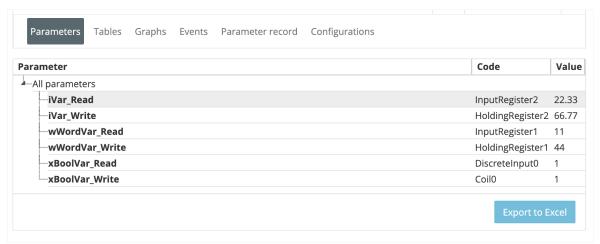
# Verifying the data exchange between akYtec Cloud and the device

To view the current values of the device parameters, click 1. You will see the main akYtec Cloud window with the **Parameters** tab.

Change the values of the variables in CODESYS 3.5 and monitor the corresponding changes in akYtec Cloud.

Check that the parameter values have been recorded to the device by clicking on the **Write** commands tab.







To enable verification, the list must contain the **manageable**—type parameters.

#### 17.2 Connection over Ethernet

Connection of SPC210 and PLC210 programmed in CODESYS V3.5 SP11 Patch 5 or higher is performed via symbol configuration.

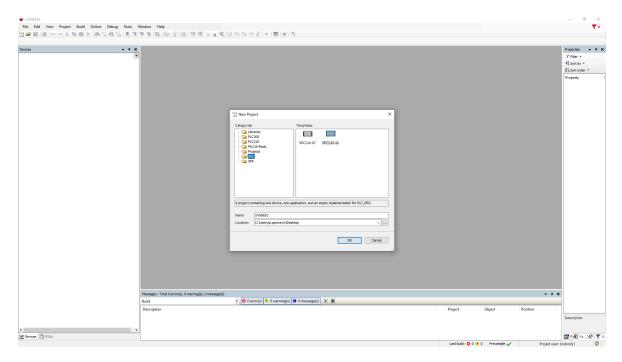
For SPC210 controllers, connection to akYtec Cloud via symbol configuration is supported starting with firmware 1.1.0611.1056. Earlier versions used connection via Modbus TCP - this method is



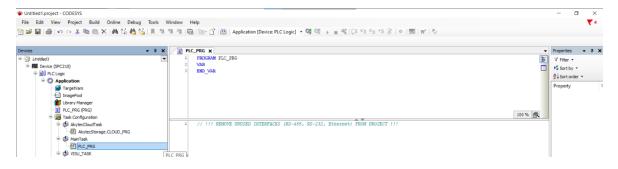
described in version 2.0 of the CODESYS V3.5. Configuring exchange with the upper level is not supported in current firmware.

# Creating a project in the Codesys 3.5 environment

Create a new project in CODESYS V3.5. A window will open:

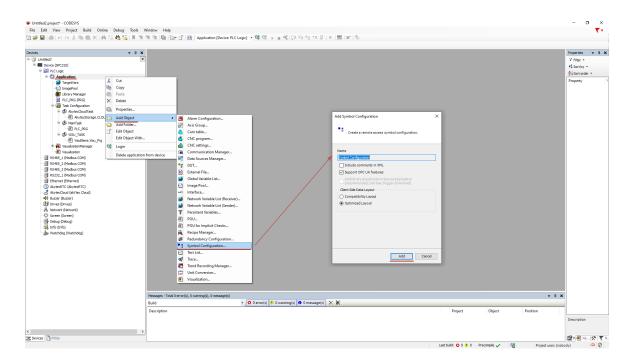


# Declare variables for PLC\_PRG::

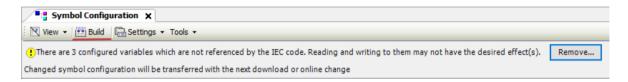


Add the **Symbol Configuration** component to the project:





Compile the project by clicking Build.



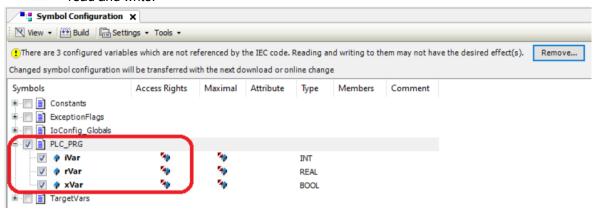


# CAUTION

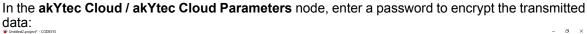
When adding new variables to a project, you must first compile the project to make changes to the symbol configuration.

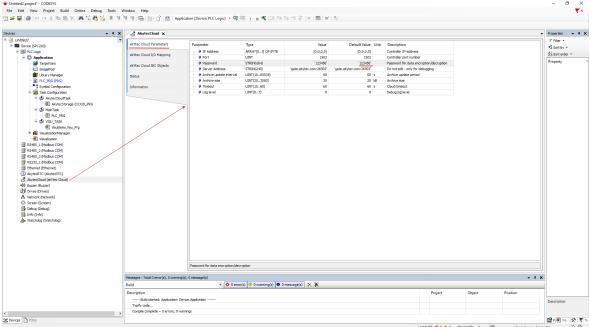
Check the boxes to the variables that will be read / modified by akYtec Cloud and set access rights for each of them:

- read only;
- write only;
- read and write.







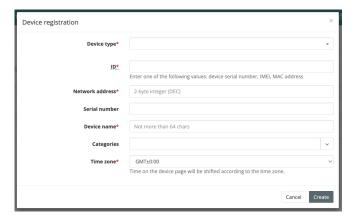


This password is used when adding the device to akYtec Cloud. Connect to the controller and load the project into the controller.

# Adding the device to akYtec Cloud

Open your browser and type in <a href="https://cloud.akytec.de/">https://cloud.akytec.de/</a>. Log in. The main akYtec Cloud window will open.

Open the **Devices** tab in the **Administration** section. Click the **Add device** button. A window will open:



**Device type** – select the device to be connected;

**ID** – enter the device serial number (indicated on the device enclosure and in the Info node of the target file in the SERIAL channel. You need to bind a variable of STRING type to the channel.)

**Device name** – enter the device name;

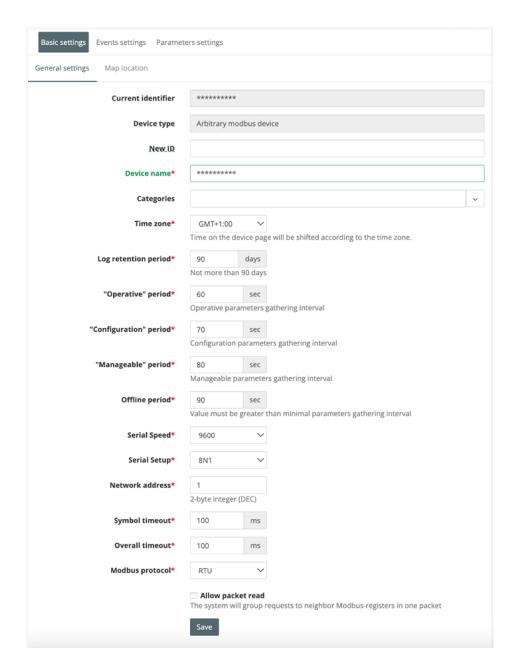
Categories – select the groups to which the device will belong

**Time zone** – select the time zone in which the device is located.

Click the Create button.

Select Basic settings / General setting in the device settings. A window will open:





**Password** – enter the password specified in the Codesys 3.5 project.

# Adding device parameters to akYtec Cloud

The list of controller variables will be automatically uploaded to akYtec Cloud. This can take up to a few minutes.

# Verifying the data exchange between akYtec Cloud and the device

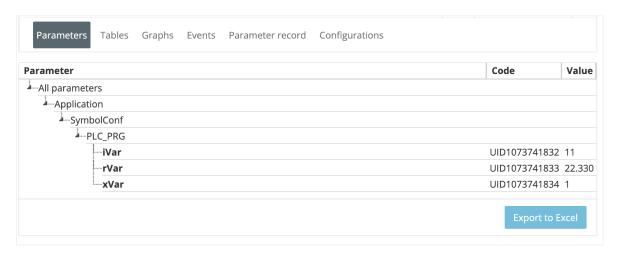
To view the current values of the device parameters, click . You will see the main akYtec Cloud window with the **Parameters** tab.

Change the values of the variables in CODESYS 3.5 and monitor the corresponding changes in akYtec Cloud.

When the communication status appears, refresh the page by pressing F5. Check that the parameter values have been recorded to the device by clicking on the **Write commands** tab.







# $\triangle$

#### CAUTION

To enable verification, the list must contain the **manageable**—type parameters.

#### Restrictions:

- The number of valid controller parameters imported into akYtec Cloud is limited to 1000. If this
  value is exceeded, some of the parameters will not be imported from the controller and the
  Symbol error channel on the I/O Mapping tab in the akYtec Cloud node in Codesys 3.5b will be
  TRUE.
- The number of folders in the configuration is limited to 100. If this value is exceeded, parameters from some folders will not be imported from the program in the controller and the Folder error channel on the I/O Mapping tab in the akYtec Cloud node in Codesys 3.5 will be TRUE.
- Only elementary data types (except STRING, WSTRING, DT, DATE, TOD, TIME, LTIME) are supported for import.
- To connect to akYtec Cloud, the correct network settings (in particular, the gateway address and DNS server addresses) must be set in the controller.

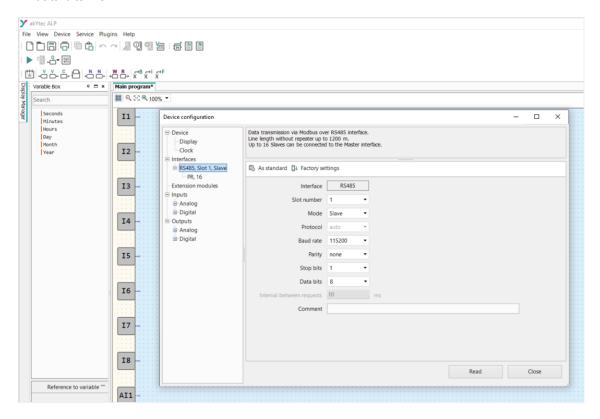


# 18 Programmable relay connection

Connection of PR200 programmable relays with the RS485 interface.

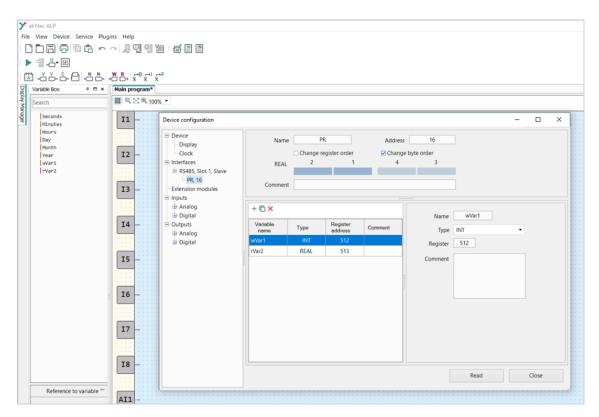
# Project creation and device setup in ALP

- 1. Set the device network settings:
  - slot number 1 (the slot number depends on the RS485 slot used);
  - mode Slave;
  - baud rate 115200 bps;
  - parity none
  - stop bits 1;
  - data bits 8.



2. Add the following network variables to the register map:





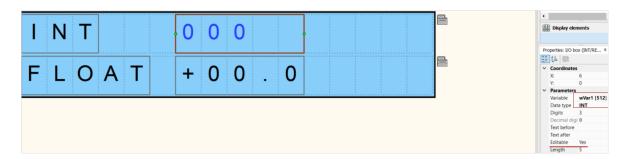
| Variable name | Туре                | Register address | Description          |
|---------------|---------------------|------------------|----------------------|
| wVar          | Integer             | 512              | Integer value        |
| rVar          | With floating point | 513–514          | Floating point value |



# CAUTION

The floating point variable (rVar) occupies two registers in the PR200 memory (in this case, 513-514).

- 3. Create a visualization screen.
- 4. Add the Int input-output and Float input-output items to the visualization screen.
- 5. Assign the variables wVar (Int) and rVar (Float) to them.



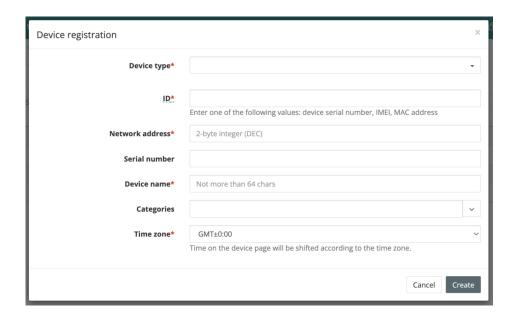
To change parameter values from the PR200 display, set the value of the **Editeable** parameter to **Yes**.

# Adding a device and gateway to akYtec Cloud

Open your browser and type in <a href="https://cloud.akytec.de/">https://cloud.akytec.de/</a>. Log in. The main akYtec Cloud window will open.

Open the **Devices** tab in the **Administration** section. Click the **Add device** button. A window will open:





**Device type** – select the device to be connected;

**ID** – enter the gateway serial number (indicated on the gateway enclosure);

Network address – enter 16;

Serial number – enter the device serial number;

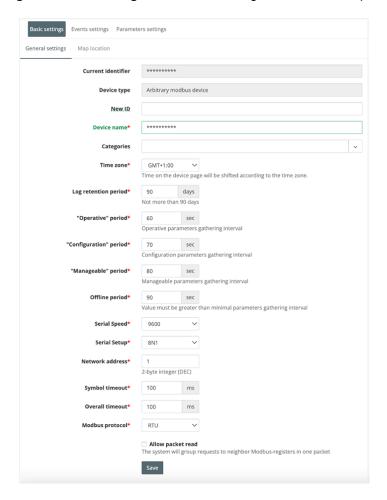
**Device name** – enter the device name:

Categories – select the groups to which the device will belong;

**Time zone** – select the time zone in which the device is located.

Click the **Create** button.

Select Basic settings / General setting in the device settings. A window will open:





- Serial speed set the COM port speed;.
- Serial setup select the COM port settings, in the following format:
  - the number of information bits for one byte of data. Possible options: 7, 8;
  - parity mode. Possible options: N none, E even, O odd;
  - stop bits. Possible options: 1, 2.

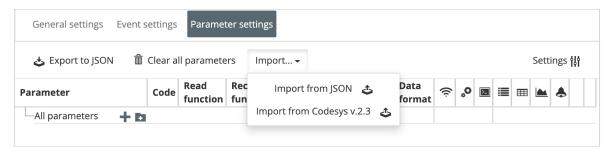
#### Example:

8N1 – 8 data bits, no parity, 1 stop bit.

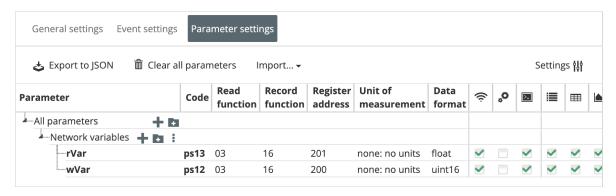
Click the **Save** button.

## Adding device parameters to akYtec Cloud

Import the parameter file created in the ALP environment by selecting **Parameter settings / Import / Load from JSON**.



This will automatically add the PR200 parameters to akYtec Cloud:



# Verifying the data exchange between akYtec Cloud and the device

To view the current values of the device parameters, click . You will see the main akYtec Cloud window with the **Parameters** tab.

Change the variable values from the PR200 display and monitor the corresponding changes in akYtec Cloud.

Check that the parameter values have been recorded to the device by clicking on the **Write** commands tab.







CAUTION To enable verification, the list must contain the manageable—type parameters.